



# Region V 2016-2020

## Passenger



## Transportation



## Plan



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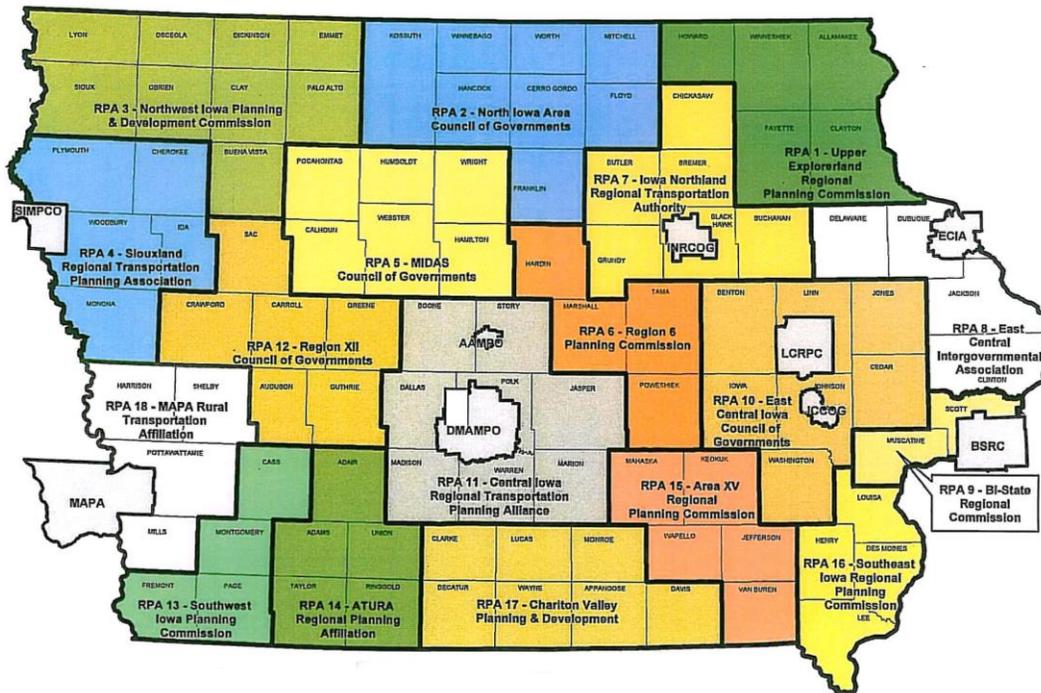
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## INTRODUCTION and PROCESS DISCUSSION

In 1993, the Iowa Transportation Commission adopted a new planning process patterned after the Metropolitan Planning Organizations (MPO) that created the regional planning affiliations (RPAs). In 1997 with the passage of Transportation Equity Act for the 21<sup>st</sup> Century (TEA-21), the Commission reaffirmed its commitment to this regional transportation planning and programming process and this commitment was also included in Moving Ahead for Progress in the 21<sup>st</sup> Century (MAP-21). Currently there are 18 RPAs in Iowa, see RPA shown in Figure 1.1.

Figure 1.1



The Safe Affordable, Flexible and Efficient Transportation Equity Act - A Legacy for Users (SAFETEA-LU) passed in 2005 required the establishment of a locally developed, coordinated public transit-human services transportation plan for all Federal Transit Administration human service transportation programs. Each transportation act to follow also kept this requirement with some changes. To meet this requirement the Iowa Department of Transportation (IDOT) created the Passenger Transportation Plan (PTP) which each RPA and MPO was required to develop.

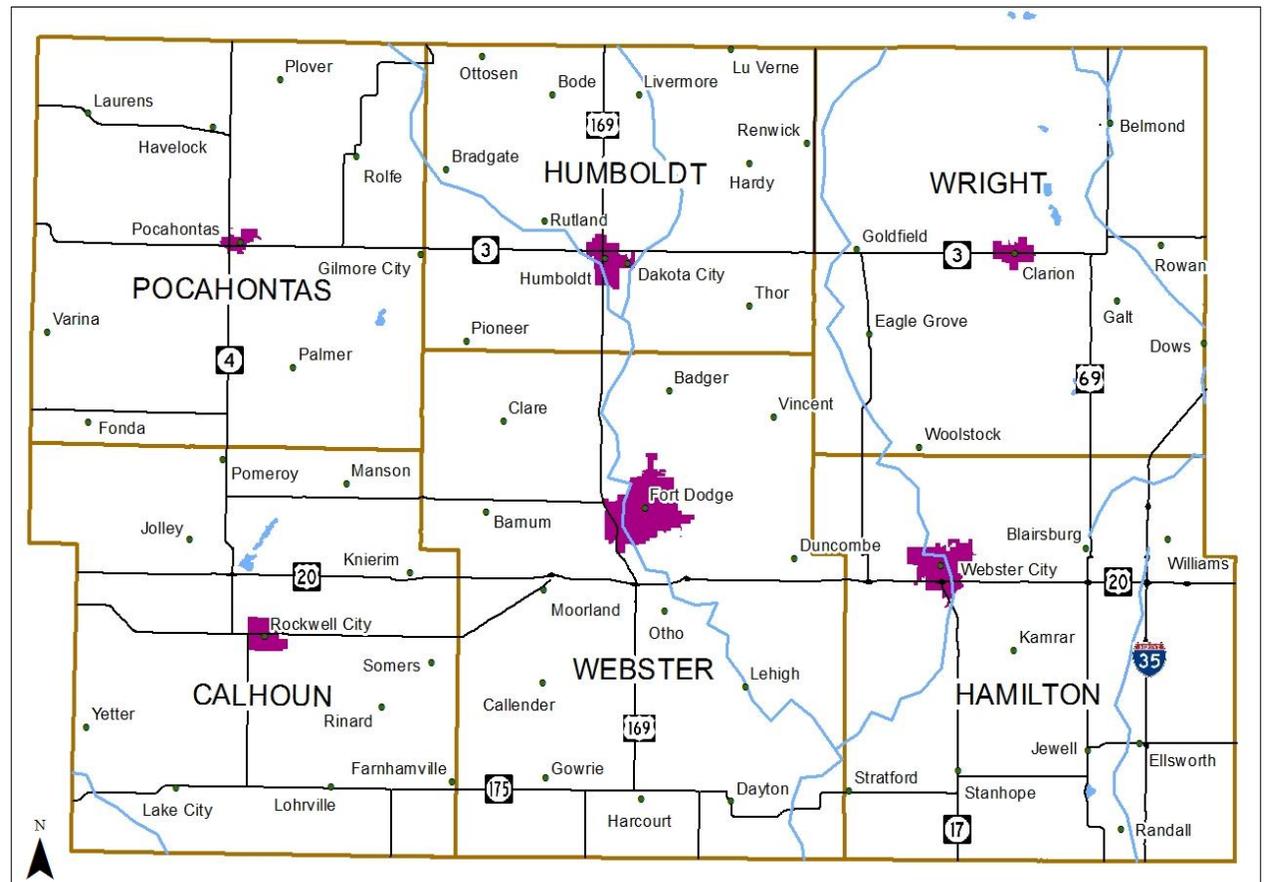
The Passenger Transportation Planning process for Iowa's 9 MPOs and 18 RPAs is designed to promote passenger transportation planning programs that further the development of the state's public transportation systems. PTPs are an Iowa creation which incorporate federal requirements for

coordinated planning, as well as address needs-based project justification for all transit programs. The Iowa DOT directs this passenger transportation planning program with financial assistance provided by the Federal Transit Administration and the Federal Highway Administration. PTPs will cover a minimum five (5) year period and provide a discussion of transportation needs including recommended projects.

## **MIDAS**

MIDAS Council of Governments (MIDAS) serves as the RPA for Region V. The MIDAS region consists of six counties and 61 cities. Figure 1.2 shows the counties and cities located in Region V. This plan is developed by the MIDAS staff using census data, IDOT transit data and various input. When completed the draft is reviewed and approved by the MIDAS Executive Board which serves as the Region V Policy Board. There are 18 voting members and various alternates on the MIDAS board whose membership is made of three representatives from each county representing the county, cities in the county and economic development interests in the county. The MIDAS Executive Board meets monthly. The MIDAS Board has final say in the PTP before it is forwarded to the IDOT.

**Region V (Figure 1.2)**



## **PTP DEVELOPMENT**

Coordinated planning in Region V began with the Mobility Action Plan Regional Workshops held in 2006. At the MAP meeting in Fort Dodge individuals volunteered to serve on the region's Mobility Action Plan Transportation Advisory Group (MAPTAG). This group helped to identify the transportation needs in the region and helped identify what transportation projects had priority. After a couple of year's participation in the MAPTAG dwindled. Representation from Human Service providers at meetings was ranging from one to four participants. As representatives from MIDAS were already attending various county providers meetings in the region it was decided to do away with the MAPTAG and use information gathered from county provider meetings for the PTP.

Each county holds a provider's meeting at least 4 times per year. Calhoun County holds meetings in January, March, May, September and November in Rockwell City. Hamilton County, Humboldt County and Wright County meet 3 times per year together and once in the winter in their own county, they do not meet in the summer, meetings are usually held in Clarion, Humboldt, and Webster City. Webster County Human Service Providers meet in January, March, May, July, September and November in Fort Dodge. Pocahontas County meets January, April, July and October in Pocahontas. At each meeting everyone in attendance has a chance to discuss projects which are going on, events that will take place, and issues which they may have. A MIDAS Representatives provide tries to attend each meeting. Minutes and notes from these meeting are included in the attachments to this plan.

Listed below are some of the agencies which attend the county service providers meetings in Region V:

- Athletes For Educational Success,
- Boy Scouts,
- CAASA,
- Calhoun County Auditor,
- Calhoun County CPC,
- Calhoun County General Assistance
- Calhoun County Public Health,
- Calhoun County Supervisors,
- Calhoun County Veterans Affairs
- Catholic Social Services,
- Calhoun County Schools,
- Children and Families of Iowa,
- Community and Family Health Center,
- Community Family Resources,
- CSADV,
- Domestic Sexual Assault (DSAOC),
- Elderbridge Agency on Aging,
- Family Crisis Center,

- Fort Dodge Housing Agency,
- Foster Grandparents,
- Habitat for Humanity,
- Head Start/YOUR Inc.,
- Hope United Methodist Church,
- Iowa Child Care,
- Iowa Legal Aid,
- Iowa State Extension,
- Iowa Telecom,
- Iowa Vocational Rehabilitation,
- Iowa Works,
- LifeWorks,
- Linking Family and Communities,
- Lords Cupboard,
- Mid Iowa Regional Housing Agency,
- MIDAS Council of Governments,
- MIDAS/DART Transit,
- New Opportunities,
- Northwood Living,
- Pocahontas Home Care,
- Proteus,
- Resurrection Church,
- Retired Senior Volunteers,
- St Peter Lutheran Church,
- Trinity Regional Hospital,
- Upper Des Moines Opportunities,
- Victim Advocates for Hamilton and Wright Counties,
- Webster County Disabilities.
- Wright County Department of Human Services,
- YWCA

The MIDAS Transportation Advisory Subcommittee meets each month to discuss transit issues and review service.

In 2014 surveys were handed out at the county service providers meetings and in January 2015 a survey was sent electronically to county service providers to gather information on the transportation services each agency provides and to identify the transportation needs in the region. Copies of the surveys

The draft Passenger Transportation Plan is e-mailed to all county provider groups for review and comment and a public meeting to hear comments on the plan is held prior to the plan being forwarded to the MIDAS Board approval.

# INVENTORY

## PUBLIC TRANSIT SYSTEMS

There are three public transit systems in Region V. Dodger Area Rapid Transit (DART), the MIDAS Regional Transit Authority and Wright County Transit.

### **Dodger Area Rapid Transit (DART)**

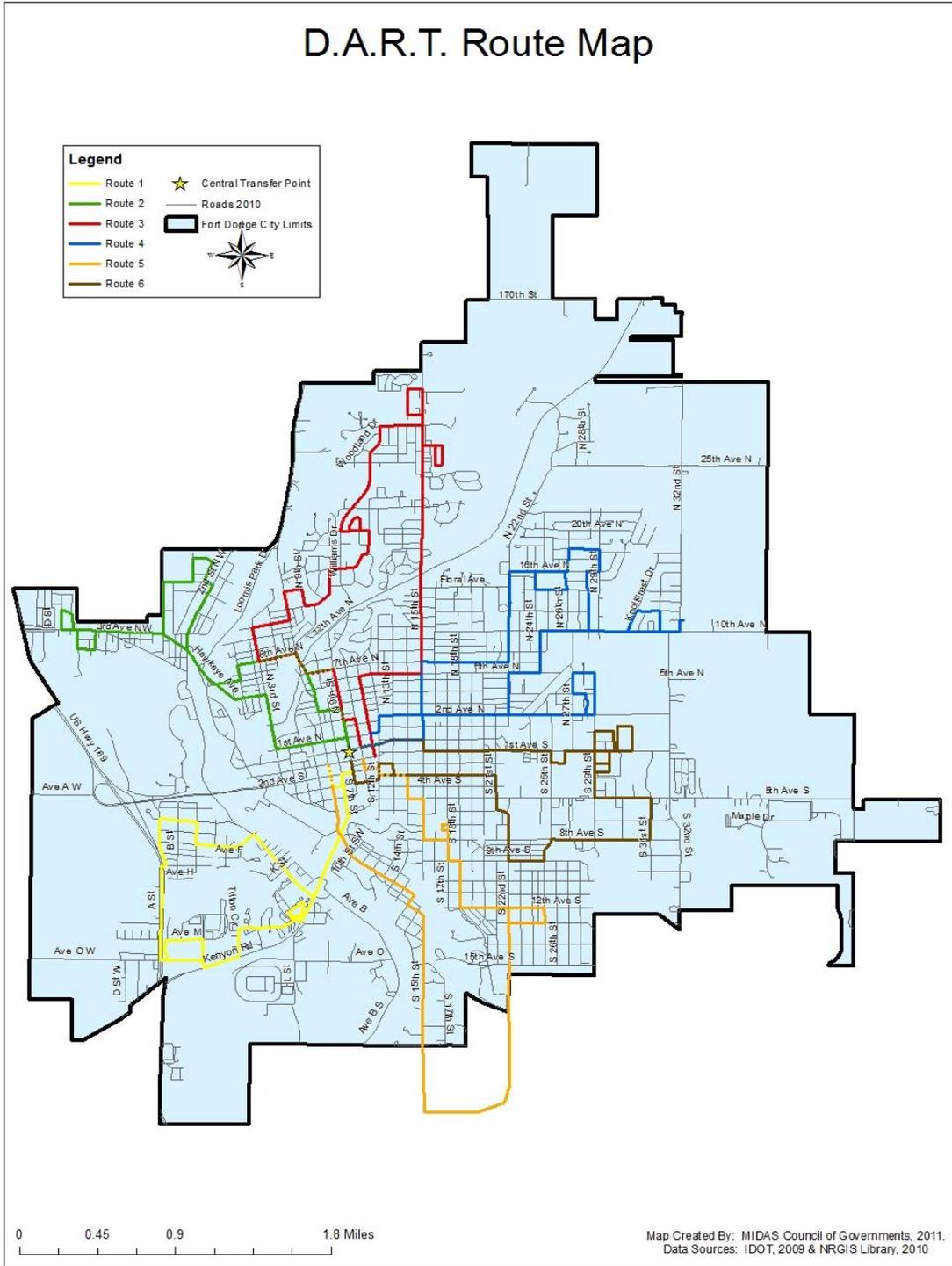
DART is a small urban system provided by the City of Fort Dodge. The City of Fort Dodge contracts with MIDAS Council of Governments to operate the DART service. As DART is operated by MIDAS, DART has no employees, and all employees are provided by MIDAS. DART operates within the city limits of Fort Dodge.

DART provides fixed route, paratransit, intercity bus, and contract services. There are six fixed routes that operate within the corporate limits of Fort Dodge. This service is available to everyone who wishes to use the service. Fixed routes times of operation are generally from 7:00 AM to 6:00 PM however route hours of operation may vary.

- Route #1 – Community College/Hospital  
7:00 AM – 5:30 PM varies  
Serves the southwest corner of Fort Dodge to Trinity Regional Hospital, Friendship Haven, Iowa Central Community College, Westridge Townhomes, and Avenue C and C Street.
- Route #2 – Palace Park  
7:00 AM – 8:00 AM and 2:00 – 5:00 PM runs on the half hour.  
Serves northwest Fort Dodge, Hawley Lions Park, Palace Park, Hawkeye and 2<sup>nd</sup> Street NW, AFES, and Starlight.
- Route #3 – Feelhaver/North 15<sup>th</sup> Street  
7:00 AM – 5:30 PM varies  
Serves North Central Fort Dodge to include Village Green, Feelhaver School, Phillips and Corpus Christie Church, Floral Avenue, and Evergreen Estates residential.
- Route #4 – High School/Cooper  
7:00 AM- 5:00 PM varies  
Serves northeast/east central Fort Dodge to include Cooper School, Duncombe School Fort Dodge Middle School, Aquatic Center (seasonal), Hy-Vee Wine & Spirits, St Edmond's, Senior High and Knollcrest.
- Route #5 – Pleasant Valley/Highland Park  
7:00 AM – 5:30 PM varies  
Serves southcentral Fort Dodge to include Highland Park, Deer Creek, St. Paul School, Sacred Heart, Public Library, Pleasant Valley, and Butler School.
- Route #6 – Crossroads Center  
7:00 AM – 5:00 PM varies  
Services east central Fort Dodge to include the Fort Frenzy (by request), Sacred Heart, Blanden, Fareway, Crossroads Mall, Wal-Mart, and Walgreens.

All routes meet on the hour and/or half hour at the central transfer point of 9<sup>th</sup> and Central.

Figure 1.3



DART also offers para transit service within the corporate limits of Fort Dodge and is available to those who qualify. To qualify, the individual's doctor must complete a form provided by DART. Paratransit services are available 7:00 AM to 6:00 PM, Monday through Friday and for four hours on Saturdays. Passengers are requested to schedule service 24 hours in advance. Same day service may be provided if capacity permits.

In addition DART provides contract services to various agencies such as nursing homes, sheltered workshops, assisted living facilities, and churches. DART also provides service for community events.

Figure 1.4 shows the fare structure for DART.

**DART Fare Structure (Figure 1.4)**

	<b>Adult</b>	<b>Student</b>	<b>Senior</b>
<b>Fixed Route</b>	\$1.50	\$1.00	\$1.00
<b>Paratransit</b>	\$3.00	\$3.00	\$3.00
<b>Monthly Passes</b>	\$38.00	\$23.00	\$23.00
<b>Mileage Service</b>	\$1.67/mile		
<b>Hourly Service</b>	\$27.00/hour		
<b>Downtime</b>	\$12.00/hour		

In FY 14, DART reported 244,900 revenue miles and 169,062 total rides which resulted in an average of 1.4 miles per ride. All DART buses are property of the City of Fort Dodge and are ADA accessible. Figure 1.5 below provide information on the DART bus fleet.

**DART Inventory (Figure 1.5)**

<b>Minivans (ADA)</b>	<b>1</b>
<b>Light Duty Buses (ADA)</b>	<b>12</b>
<b>Medium Duty Buses (ADA)</b>	<b>7</b>
<b>Heavy Duty Buses (ADA)</b>	<b>1</b>
<b>Average age (6/3014)</b>	<b>8 years</b>
<b>Average mileage (6/3014)</b>	<b>147,412</b>

From 2010 to 2014, DART's ridership has decreased 5.6%. Most of the riders comes from fixed route, contract service and paratransit (94%). Figure 1.6 provides a summary of DART ridership from 2010 to 2014.

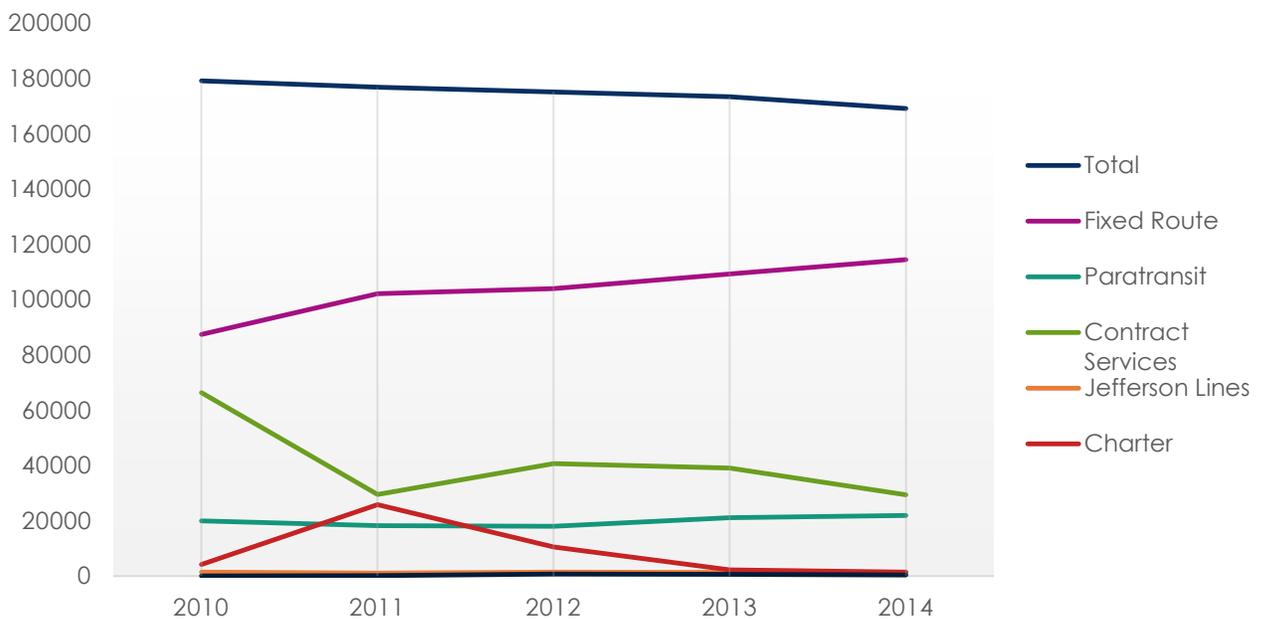
**DART Ridership (Figure 1.6)**

	Fixed Route	Paratransit	Contract Service	Jefferson Lines	Charter	Other	Total
<b>2014</b>	114,358	21,833	29,333	1,244	1,429	353	169,062
<b>2013</b>	109,198	21,076	38,978	1,249	2,141	567	173,298
<b>2012</b>	103,938	17,916	40,647	1,344	10,479*	753	175,077
<b>2011</b>	102,137	18,213	29,469	1,061	25,755*	134	176,769
<b>2010</b>	87,312	19,889	66,354	1,440	4151**	0	179,146

\*Charter service includes Head Start rides.

\*\*Charter service includes restricted client rides.

**DART RIDERSHIP Figure 1.7**



**MIDAS REGIONAL TRANSIT AUTHORITY (RTA)**

The MIDAS Regional Transit Authority (RTA) is a regional system that is run by MIDAS Council of Governments. The system area covers Calhoun, Hamilton, Humboldt and Pocahontas counties. The RTA provides demand response service to any individual in Calhoun, Hamilton, Humboldt, and Pocahontas counties. The rider is asked to schedule their trip 24 hours in advance, although limited same day service is available. The individual will be picked up where requested and taken to the destination requested within the City/County of origin. All RTA employees are employed by MIDAS Council of Governments.

In addition the RTA provides contract services to various agencies such as nursing homes, sheltered workshops, assisted living facilities, and churches.

Operation hours vary by county. Hours of operation are:

- Calhoun County: 6:45 AM – 5:00 PM, Monday through Friday
- Hamilton County: 6:30 AM – 5:00 PM, Monday through Friday
- Humboldt County: 6:00 AM – 5:00 PM, Monday through Friday
- Pocahontas County: 7:00 AM – 5:00 PM, Monday through Friday

Figure 1.8 shows the fare structure for MIDAS RTA. Fares are the same for all Region V counties.

**RTA Fare Structure (Figure 1.8)**

	Adult	Student	Senior
<b>Demand Response</b>	\$2.50	\$2.00	\$2.00
<b>Monthly Passes</b>	\$23.00		
<b>Mileage Service</b>	\$1.35/mile		
<b>Hourly Service</b>	\$29.55/hour		
<b>Downtime</b>	\$12.00/hour		

In FY 2014, the RTA ran approximately 319,382 revenue miles and 171,120 total rides to make an average of approximately 1.9 miles per ride. All RTA buses are property of MIDAS Council of Governments and are ADA accessible. Figure 1.9 below provide information on the RTA bus fleet.

**MIDAS RTA Inventory (Figure 1.9)**

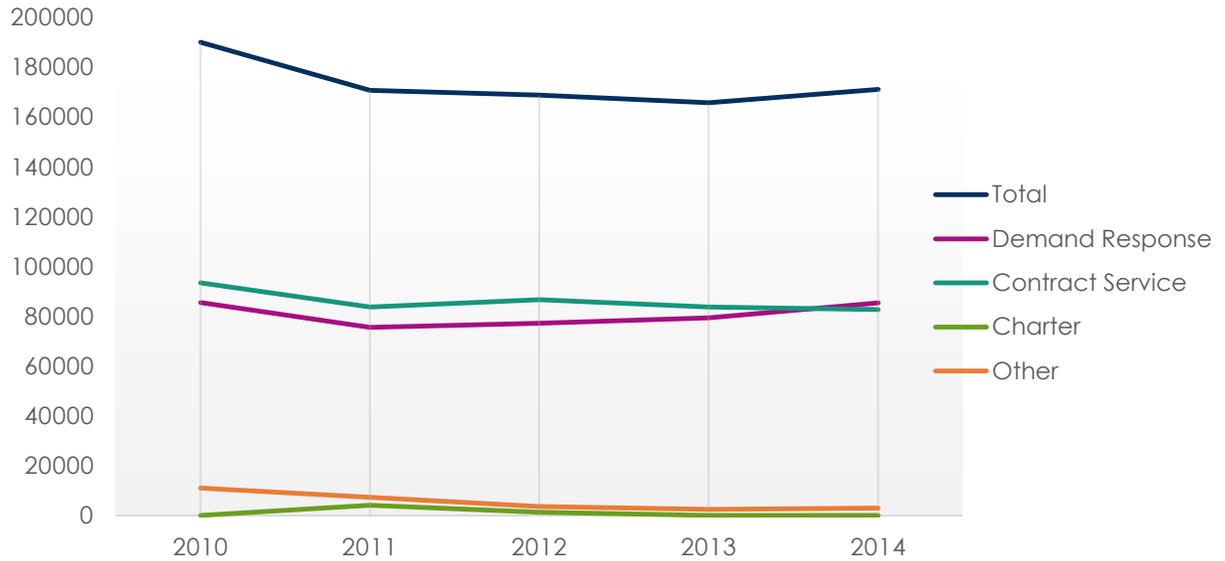
<b>Minivans (ADA)</b>	<b>4</b>
<b>Light Duty Buses (ADA)</b>	<b>33</b>
<b>Medium Duty Buses (ADA)</b>	<b>3</b>
<b>Average age (6/30/14)</b>	<b>6.6 years</b>
<b>Average mileage (6/30/14)</b>	<b>90,199.5</b>

From 2010 to 2014, RTA's ridership has decreased 10%. General demand response service and contract service account for 96.5% of the ridership. Figure provides a summary of the RTA ridership from 2010 to 2014.

**RTA Ridership (Figure 1.10)**

	Demand Response	Contract Service	Charter	Other	Total
<b>2014</b>	85,336	82,761	0	3,023	171,120
<b>2013</b>	79,439	83,713	101	2,486	165,739
<b>2012</b>	77,197	86,665	1,300	3,646	168,808
<b>2011</b>	75,585	83,741	4,092	7,364	170,782
<b>2010</b>	85,532	93,441	0	11,083	190,056

**RTA RIDERSHIP Figure 1.11**



**WRIGHT COUNTY TRANSIT**

Wright County Transit is a MIDAS RTA sub-provider. MIDAS provides the transit authority, buses, bus insurance, bus maintenance and Drug and Alcohol program. MIDAS also provides Wright County with federal and state funds. Wright County provides their own drivers and dispatch, and sets their own transit rates.

Wright County runs a Demand Response service. Services are provided Monday through Friday from 8:00 AM to 4:00 PM. Wright County sub-contracts out to the cities of Clarion and Eagle Grove to provide public transit within their city.

Figure 1.12 shows the fare structure for Wright County, Clarion and Eagle Grove.

**Wright Fare Structure (Figure 1.12)**

	Wright County	Clarion	Eagle Grove
<b>Per Ride</b>		\$2.50	\$2.00 per stop
<b>Per mile</b>	\$.77 per/mile		
<b>Out of Town Service</b>	\$.77/mile		\$12/hour for drive and \$1 per mile

In FY 2014, the Wright County Transit ran approximately 114,645 revenue miles and 29,764 rides to make an average of approximately 3.9 miles per ride. All Wright County buses are property of MIDAS Council of Governments and are ADA accessible.

From 2010 to 2014, Wright County Transit's ridership has increased 16.4%. The following graph and chart provide a summary of DART ridership from 2010 to 2014.

**RTA Ridership (Figure 1.13)**

	2014	2013	2012	2011	2010
<b>Ridership</b>	29,764	34,939	35,066	26,536	25,563

**Ridership Figure 1.14**



## **PRIVATE PROVIDERS**

### **Jefferson Lines**

Jefferson Lines offers intercity bus service through Iowa. Jefferson Lines contracts with DART to provide intercity bus service in the Fort Dodge area. The intercity bus service is available Monday through Friday. A bus leaves once a day from the DART terminal in Fort Dodge and goes to the Boondocks Truck Stop where the DART bus meets up with the north and south bound Jefferson Line bus that will take the passenger on to their destination. The DART bus also returns with any passengers from Jefferson Lines bus bound for Fort Dodge. Anyone who purchases a Jefferson Line

bus ticket may ride the DART intercity bus. Upon request, the bus will serve Webster City. Service to the Boondocks is provided on an ADA accessible bus. The Jefferson Lines also provides ADA accessible services.

### Union CAB Company

Union CAB Company offers 24 hours service seven days a week in Fort Dodge and surrounding areas. In the Fort Dodge city limits the cost for one person is \$8. Rides outside the city limits are provided and cost depends on the destination. The Union CAP Company only provides service in cars and has to ADA accessible vehicles available. There are no eligibility requirements for this service.

## **HUMAN SERVICE PROVIDERS**

There are many service providers in Region V. Over the last 18 months MIDAS has distributed surveys at every county providers meeting to try to identify which agencies provide transportation. In January 2015 MIDAS distributed a new provider's survey electronically to try to get additional information. Figure 1.15 identifies the information received from provider surveys.

**Figure 1.15**

Agency	Location	Service Provided	Eligibility	Non ADA Vehicles Owned	# ADA Accessible Vehicles Owned	Hours of Operation
Calhoun Co Community Services	Rockwell City	Transportation if nothing else available	Clients	1 MV	0	Monday–Friday 8:00 am-4:30 pm
CFI	Fort Dodge	Do not provide transportation	NA	0	0	M, Tue, Thurs, Fri 8:00 am-5:00 pm Wed 8:00am-7:00pm
Community and Family Resources	Fort Dodge	Do not provide transportation	NA	0	0	24/1
Fort Dodge United Way	Fort Dodge	Purchase and distribute transit passes.	Families with children	0	0	
IVRS	Fort Dodge	Purchase & distribute transit passes	Clients	0	0	8:00 am–4:30 pm
LifeWorks Community Service	Fort Dodge	Direct Transportation, contract to provide transportation, purchase and distribute transit passes	Clients	7 cars 10 MV	1 MV	24/7
New Opportunities	Carroll	Do not provide transportation	NA	0	0	
Northwoods Living	Fort Dodge	Client Transportation, Contract to provide transportation	Clients	4 MV 1 LDB	2 MV 2 LDB	24/7

Pocahontas Co Health	Pocahontas	Do not provide transportation	NA	0	0	Monday–Friday 8:00 am-4:30 pm
Proteus Inc.	Fort Dodge	Direct Transportation	Clients	2 cars 2 MV	0	8: Monday–Friday 8:00 am-4:30 pm
Trinity Regional Medical Center	Fort Dodge	Do not provide transportation	NA	0	0	
Upper Des Moines	Fort Dodge	Do not provide transportation	NA	0	0	
Webster County Health Dept.	Fort Dodge	Contract to provide transportation, purchase and distribute transit passes	Clients	0	0	Monday–Friday 8:00 am-4:30 pm

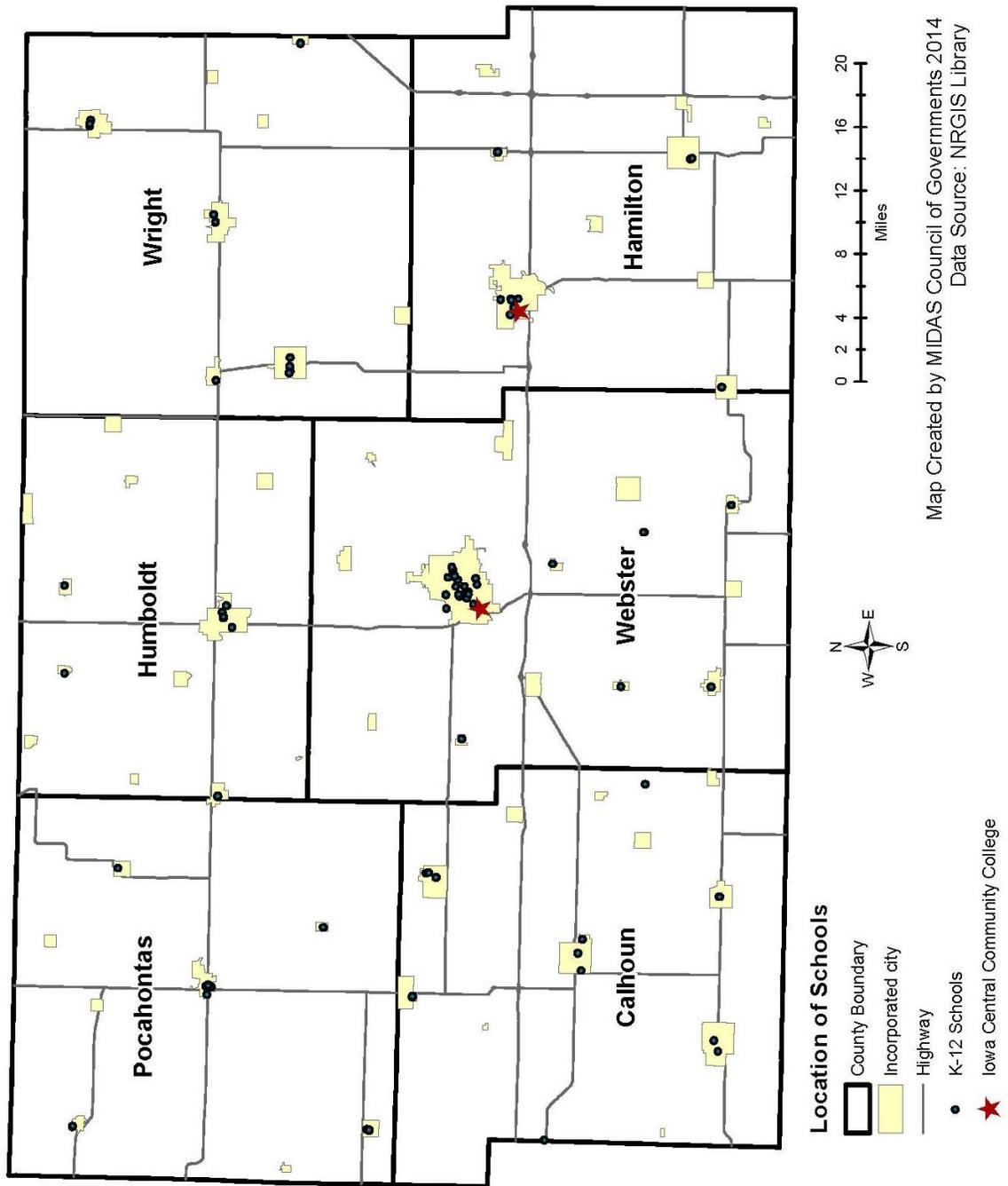
MV = Mini-Van  
LDB = Light Duty Bus

## **SCHOOL DISTRICTS**

Webster County houses the only higher education institution in the region, which is Iowa Central Community College in Fort Dodge. This institution is accessible through the DART Route #1 from 7:00 AM to 5:30 PM. There are a total of 91 K-12 schools in Region V. School types include both public schools and private schools. Transportation to and from public schools is provided in most circumstances by the district. Figure 1.16 is a map of the school locations in Region V and Figure 1.17 lists the school districts which serve the MIDAS region.

# Region V Location of Schools

Figure 16



**Region V School Districts Certified Enrollment 2014-2015 (Figure 1.17)**

County	District Name	Certified Enrollment
Calhoun	Manson Northwest Webster Community School District	633
Calhoun	South Central Calhoun Community School District	905
Hamilton	Hubbard-Radcliffe Community School District	423
Hamilton	Northeast Hamilton Community School District	212
Hamilton	Roland-Story Community School District	996
Hamilton	South Hamilton Community School District	654
Hamilton	Stratford Community School District	177
Hamilton	Webster City Community School District	1,537
Humboldt	Gilmore City-Bradgate Community School District	106
Humboldt	Humboldt Community School District	1,212
Humboldt	Lu Verne Community School District	72
Humboldt	Twin Rivers Community School District	174
Pocahontas	Albert City-Truesdale Community School District	203
Pocahontas	Laurens-Marathon Community School District	321
Pocahontas	Newell-Fonda Community School District	464
Pocahontas	Pocahontas Area Community School District	694
Pocahontas	West Bend-Mallard Community School District	348
Webster	Fort Dodge Community School District	3,767
Webster	Prairie Valley Community School District	584
Webster	Southeast Webster Grand Community School District	538
Wright	Belmond-Klemme Community School District	793
Wright	Clarion-Goldfield-Dows Community School District	954
Wright	Eagle Grove Community School District	836
Wright	West Hancock Community School District	618

Each school district along with each non-public school was contacted to determine the number of vehicles they own and how many students they transport Figure 1.18 lists the information provided.

**School Bus Inventory (Figure 1.18)**

School District	Students Transported Daily	School Buses	Suburban	Vans/Mini-Vans	Cars	# ADA accessible
Clarion-Goldfield-Dows	418	19	6	4	1	1 Bus
Eagle Grove	400	11	6	3	1	1 Bus
Fort Dodge	1,172	37	0	9	0	2 Buses
Laurens/Marathon	226	5	1	3	2	0
Pocahontas	350	18	3	5	0	1 bus
Prairievalley	491	16				2 buses
Saint Edmonds	Activities only	3	0	3	0	0
Southern Cal	580	20	11	0	5	2 Buses
Stratford	100	3	0	2	0	1 Bus

## AREA PROFILE

Region V includes the counties of: Calhoun, Hamilton, Humboldt, Pocahontas, Webster and Wright. The region is very rural with the six counties covering an area of 3,459 square miles and a population of 93,710, an average of 27 people per square mile.

The region consists of 61 cities, with only four of those cities having a population above 3,000. Fort Dodge is the largest city with a 2010 census population of 25,206. The region is predominantly rural with over ninety percent of the region's land area being farmland.

## POPULATION

Since 2000 the region has seen a decrease in population of 7.4%. All counties in the region had population decreases with the largest decrease in Pocahontas County with a 15.6% decrease. Nine cities in the region had population increases ranging from 2 to 238 people. The City of Humboldt had the highest increase in population numbers. See Figure 1.19 for specific population information.

**Region V Population Change by County 1970-2010 (Figure 1.19)**

Government	1970	1980	1990	2000	2010	% Change 2000 to 2010
Calhoun County	14,292	13,542	11,508	11,115	9,670	-13.0%
Hamilton County	18,383	17,862	16,071	16,438	15,673	-4.7%
Humboldt County	12,519	12,246	10,756	10,381	9,815	-5.5%
Pocahontas County	12,793	11,369	9,525	8,662	7,310	-15.6%
Webster County	48,391	45,953	40,342	40,235	38,013	-5.5%
Wright County	17,294	16,319	14,269	14,334	13,229	-7.7%
<b>Region V Total</b>	<b>123,672</b>	<b>117,291</b>	<b>102,471</b>	<b>101,165</b>	<b>93,710</b>	<b>-7.4%</b>

Source: U.S. Bureau of the Census, Decennial Census

Population projections by WOODS & POOLE indicate the population loss in the region will continue. However the projections also indicate the rate at which the population is declining is slowing down. In the last 20 years the region lost 8.6 percent population however the Woods and Poole projections indicate the loss over the next 20 years will only be 4.6 percent.

### WOODS & POOL Population Projects 2013-2033 (Figure 1.20)

	2013	2020	2025	2030	2033	% Change 2013 – 2033
Region Population	91,749	90,194	89,176	88,152	87,523	-4.6

The number of people locating in the rural area of the county has also decreased but the decrease was lower than the urban areas. In 2010, 24% of the region's population was located in the rural area of the counties. The two smallest counties in the region, Calhoun and Pocahontas, have the largest percentage of population living in rural areas at 29.4% and 32.48% respectively.

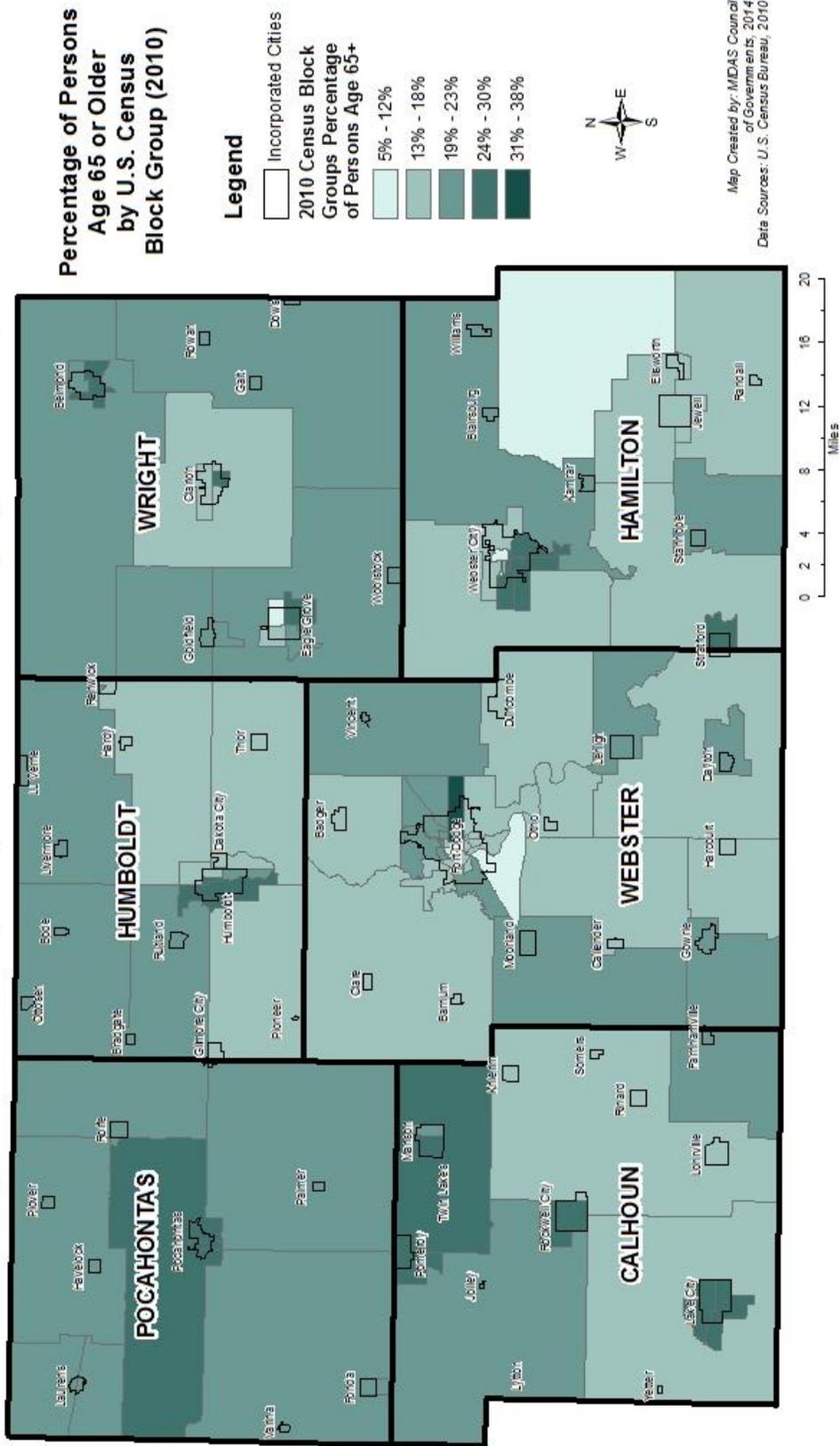
### **AGE**

The 2010 Census indicates that 20.4% of the region's population is 65 or older while the State of Iowa's 65 or older population is 14.9% indicating Region V's population is older than much of the rest of the State. This trend is also reflected in Region V's median age of just over 44 compared to the State of Iowa's median age of just over 38. Since 2000 the 44 and under population in the region decreased 6.2% and the 60 and over population increased 6.1%.

The elderly population is located throughout the region, not just in the largest cities. Transit is very important to the region's older population as many no longer have driver licenses, have physical limitations, and many do not have family nearby to take them where they need to go. A spatial representation of the region's 65 plus population is displayed in Figure 1.21.

**Figure 1.21**

# Region V Elderly Population 2010 (Figure 1.20)



Population by Age (Figure 1.22)

	Region V	Percentage	State of Iowa	Percentage
Under 19 years	23,780	25.4%	820,510	27.9%
20 to 44 years	25,256	27.0%	960,481	31.5%
45 to 64 years	26,803	28.6%	812,476	26.7%
65 years and over	17,871	19.1%	452,888	14.9%

Data Source: US Census Bureau 2010

The largest population decrease in the region was seen in those 35-44 years of age which mainly use automobiles as their main mode of transportation. The largest population increase in the region occurred in the 55-64 year age bracket. In 10 to 20 years this population will be needing more services including transportation. All statistics indicate the region's population will continue to age which will be a driving factor in future regional transportation plans.

## **DISABLED**

As of 2013, 13.8% of the region's population ages 5 and over are disabled, which is more than two percent higher than the state average of 11.2%. In the region 49% of the disabled population is 65 or older compared to 42% for the state. In 2014 over 35% of all the rides provided by public transit were to disabled riders. Over the past 5 years public transit has seen a 7% increase in the number rides provided to those with a disability.

As the number of disabled people continue to it will be important to provide transportation services to these individuals while keeping the cost affordable.

**Disabled Population in Region V Ages 5 and Up 2013 (Figure 1.23)**

	Total Population	Disability Population	% Population Disabled
<b>State of Iowa</b>	<b>3,016,863</b>	<b>342,272</b>	<b>11.2%</b>
Calhoun	9,408	1,438	15.3%
Hamilton	15,309	2,064	13.5%
Humboldt	9,627	1,138	11.8%
Pocahontas	7,063	848	12.0%
Webster	34,211	5,196	15.2%
Wright	12,913	1,515	11.7%
<b>REGION TOTAL</b>	<b>88,531</b>	<b>12,199</b>	<b>13.8%</b>

Data Source: American Community Survey 2014

## **POVERTY**

The number of persons below poverty in the region has increased over 10% in just the past 4 years. Two of the region's counties, Humboldt and Wright, have seen a decrease in the number of people below poverty making the increase in the other four counties more prevalent. The highest increase in the region's poverty level, 55.4%, occurred in Pocahontas County the county which also saw the largest decrease in population. The individuals who are considered in poverty are more likely to not own a car and will be in need of transportation assistance. Any transportation provided will need to be kept affordable for this group. Poverty by county information is included in Figure 1.24.

**Population for Whom Poverty was Determined (Figure 1.24)**

Area	Poverty Estimate 2013 Number	Poverty Estimate 2009 Number	Percent Change
Calhoun	1,258	1,051	19.7%
Hamilton	1,869	1,350	38.4%
Humboldt	972	1,100	-11.6%
Pocahontas	1,002	645	55.4%
Webster	5,574	5,131	8.6%
Wright	1,418	1,689	-16.1

Data Source: American Community Survey 2005-2009 and 2009-2013

## **LIMITED ENGLISH PROFICIENCY (LEP)**

In 2010, 95.8% of the population over age 5 in Region V spoke only English and 1.7% did not speak English or didn't speak English well. The largest non-English speaking population in the region is the Spanish speaking population. Webster and Wright Counties had the largest Spanish speaking population (by numbers) in the region with 822 and 823 Spanish speakers, respectively.

**Limited English Proficiency Population in Region V 2010 (Figure 1.25)**

Area	Population	Speaks English Only		Speaks English Not Well or Not at All	
		Population	%	Population	%
Calhoun	9,329	9,116	97.7%	84	0.9%
Hamilton	14,938	14,148	94.7%	312	2.1%
Humboldt	9,278	8,993	96.9%	146	1.6%
Pocahontas	7,096	6,956	98.0%	41	0.6%
Webster	36,037	34,591	96.0%	409	1.1%
Wright	12,548	11,631	92.7%	509	4.1%
<b>REGION TOTAL</b>	<b>89,226</b>	<b>85,435</b>	<b>95.8%</b>	<b>1501</b>	<b>1.7%</b>

Data Source: American Community Survey 2014

Approximately 1.18% (541 people) of the working population in the region have limited English proficiency. Of this population, nearly 50% drive alone to work using a car, van, or truck, and 40% carpool. Almost 9% walk, and just over 2% use a taxi, bike, motorcycle, or public transit. According to ACS data, very few from the LEP population use a method of transportation other than driving or riding in a private vehicle.

**Limited English Proficiency Population in Region V 2010  
Workers 16 Years and Over Means of Transportation to Work  
(Figure 1.26)**

Means of Transportation	Percent LEP Workers 16+
Drive Alone	49.17%
Carpool	39.74%
Walk	8.87%
Taxi, Motorcycle, or Bike	1.66%
Public Transit	.55%
Worked From Home	0%

Data Source: American Community Survey 2014

MIDAS transit has adopted an implementation plan on language assistance for limited English proficient persons. The plan calls for vital documents to be translated into the identified targeted language when a minority LEP population in the region is at least 5%. Although the LEP population in the region is on 1.7% of the population, MIDAS transit has translated their riders guide into Spanish in response to the increasing Hispanic population.

## **ACTIVITY CENTERS**

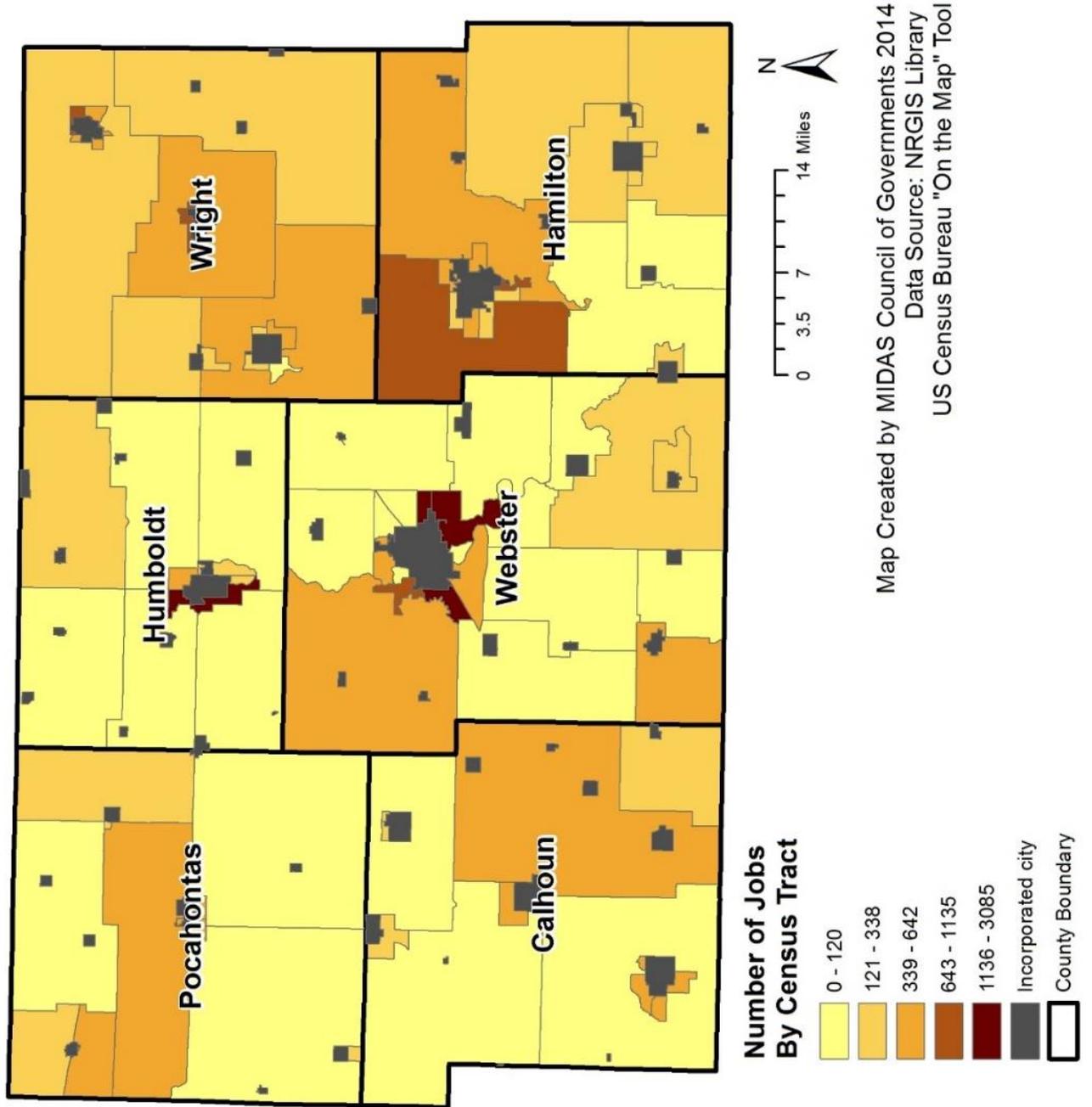
Although 76% percent of the region’s population lives within an incorporated city, most of the cities in the region (77%) have populations less than 1,000. Government services are located in the largest city in the county and most of these cities have limited services available making residents dependent on transportation to get to services needed like medical care, groceries and retail.

## **EMPLOYERS**

In 2010, the region provided over 44,000 jobs. According to the US Census Bureau, the largest employment sector in the region is manufacturing which provides 15.6% of the jobs in the region. The second largest sector in the region was health care and social assistance with 15.3% of the jobs in the region followed by retail trade with 11.6% and educational services with 10.4%. These four

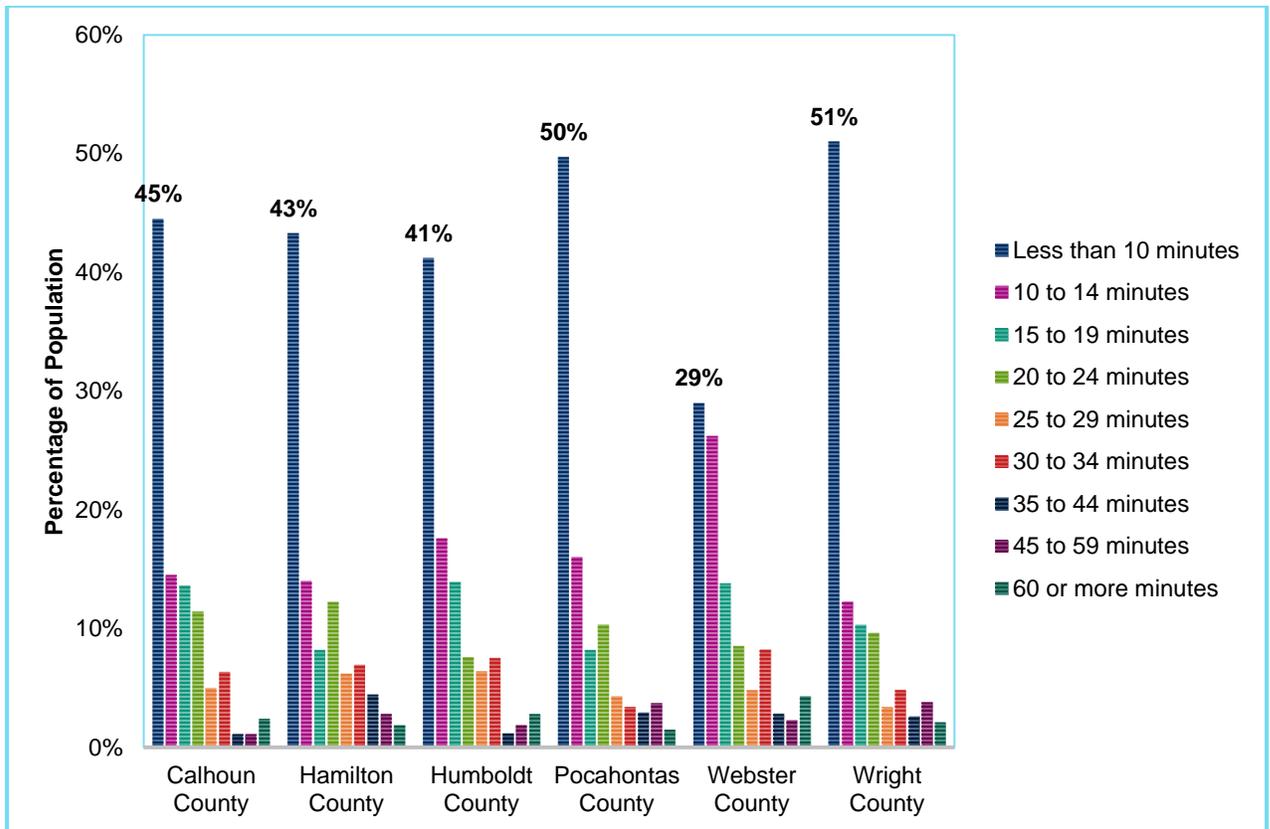
industries account for 52.9% of the total jobs in the region. Figure 1.27 is a spatial representation of where jobs are located within the region by census tract.

Region V Number of Jobs by Census Tract in 2010 (Figure 1.27)



Generally, more jobs were available near incorporated areas. Each of the six counties in the region had similar trends regarding workers' commute time to work. In all counties but Webster more than 40% of the workers traveled less than 10 minutes to work. A majority of the working population in the region (80%) use their own personal vehicle to get to work. Due to the hours of operation public transit is not feasible for those whose working shift is after 5:00 p.m. and before 7:00 a.m. (For more information, see the following graph that displays travel time to work for Region V.)

**Region V Travel Time to Work (Figure 1.28)**



Data Source: American Community Survey 2014

**HOSPITALS**

There are seven hospitals in the region, one in each county with Wright County having two. These hospitals are located in the larger cities in the county leaving a majority of the county having to travel for medical services. The largest hospital in the region is located in Fort Dodge.

# Region V Location of Hospitals

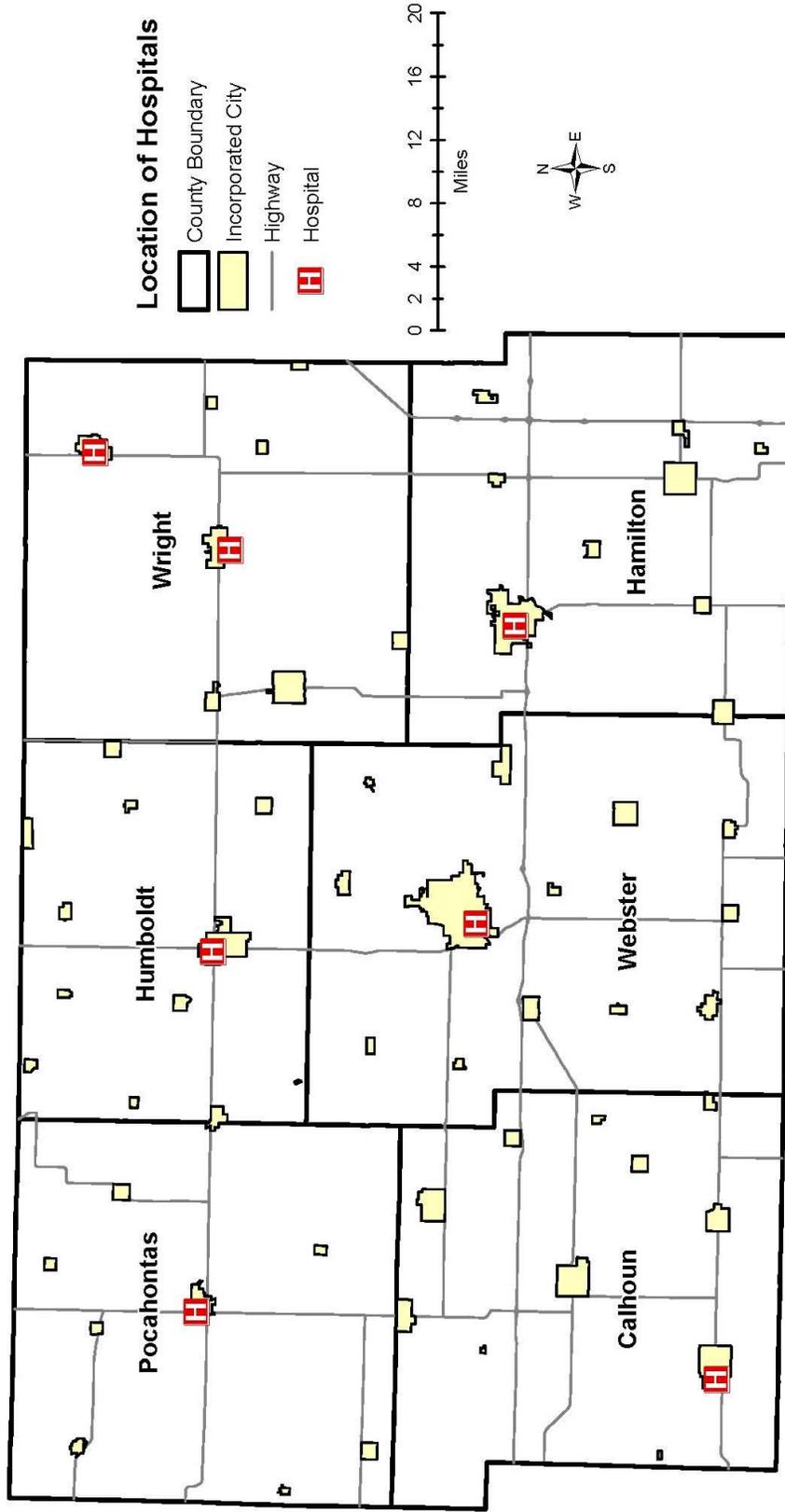


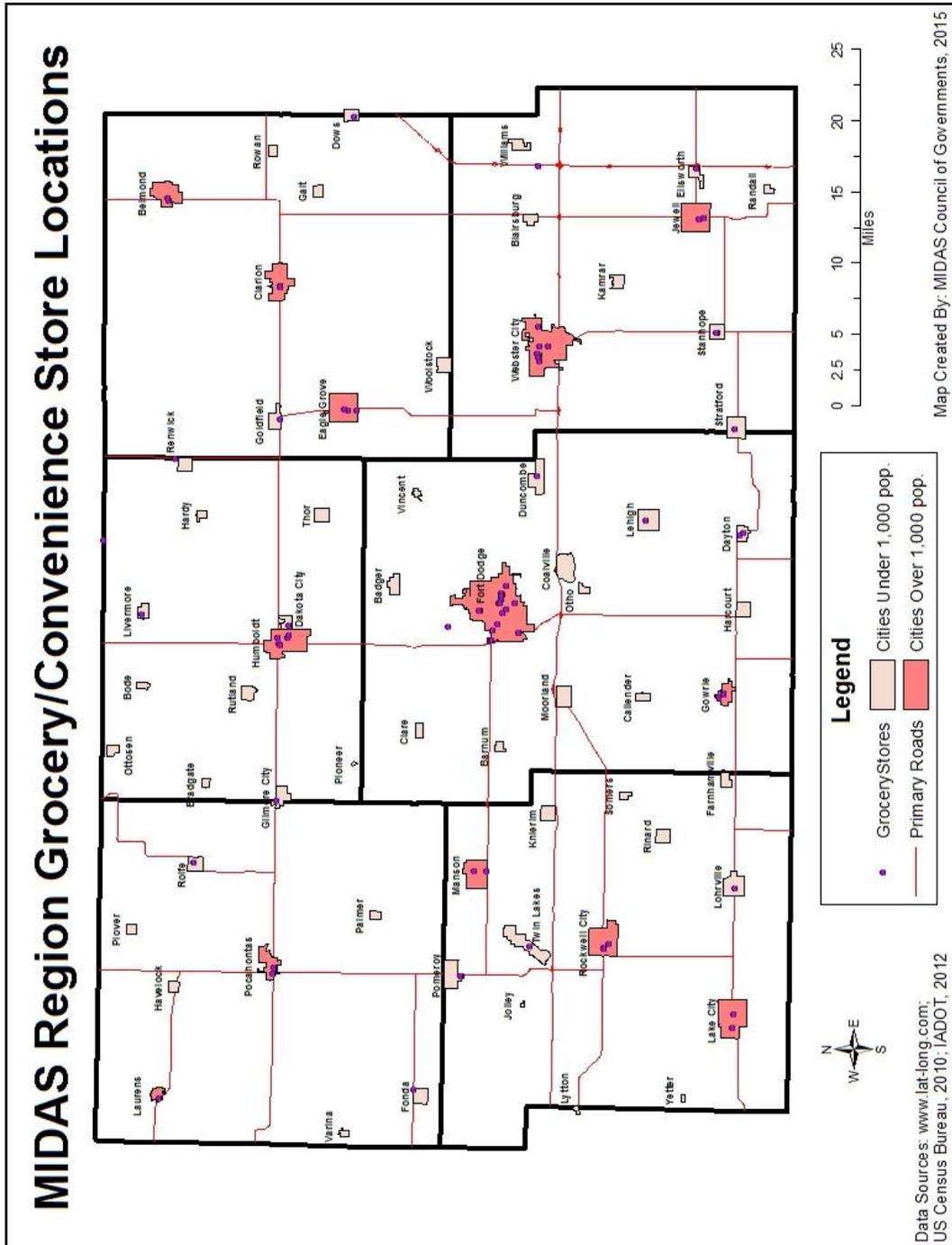
Figure 1.29

Map Created by MIDAS Council of Governments 2014  
Data Source: NRGIS Library

## GROCERY STORES/CONVENIENT STORES/RETAIL STORES

Grocery stores and other retail locations that sell food are available throughout the region. Major retail locations, including Hy-Vee, Wal-Mart, and Target, are located in Fort Dodge which can be up to an hour drive for some residents. Figure 1.30 identifies the locations of grocery, convenient and retail stores.

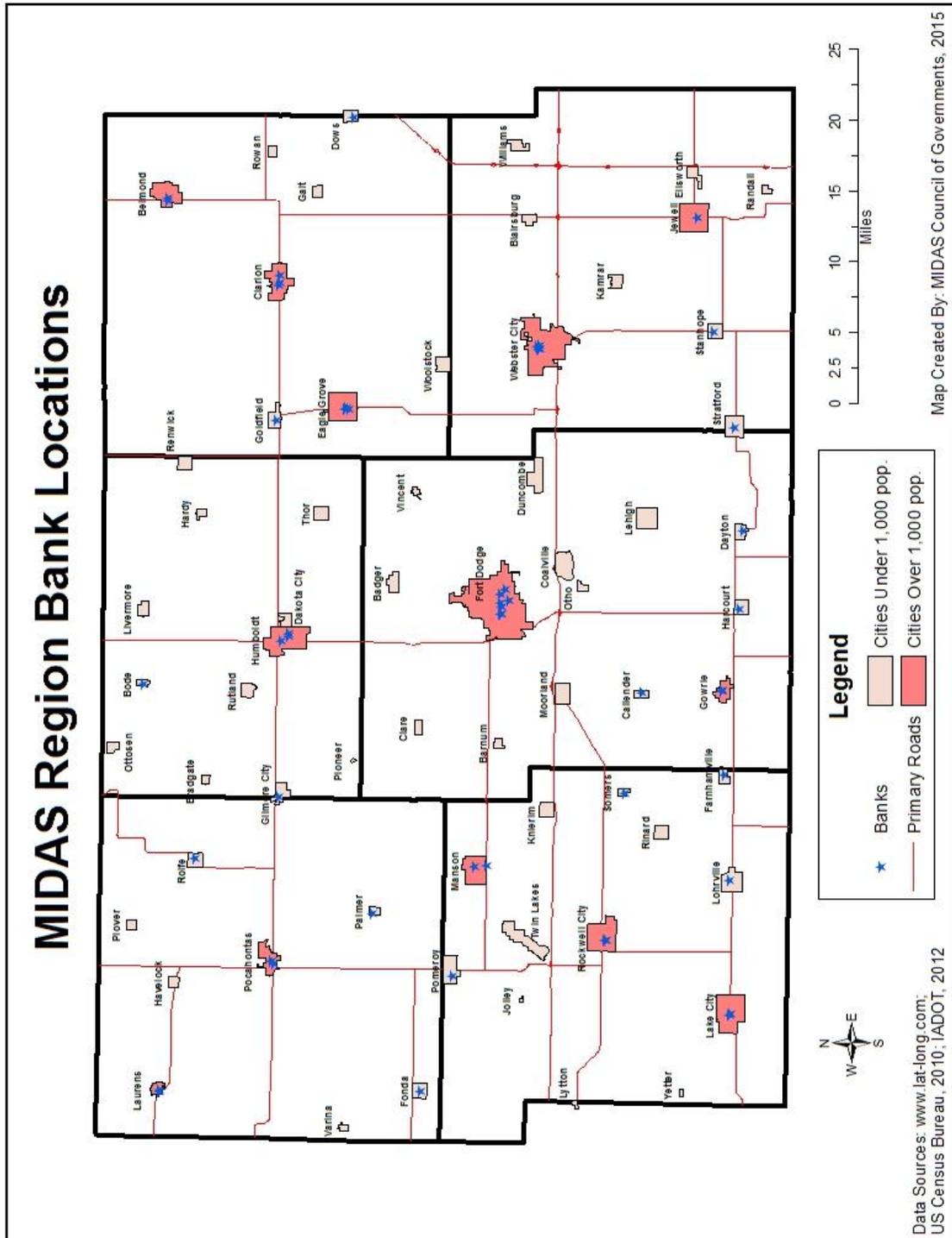
Figure 1.30



## BANKS

Approximately 29 cities in the region have a bank located in their city. The larger cities have several financial institutions. With the emergence of automated banking locations of financial institutions is not as critical as it once was. Bank locations can be seen in figure 1.31

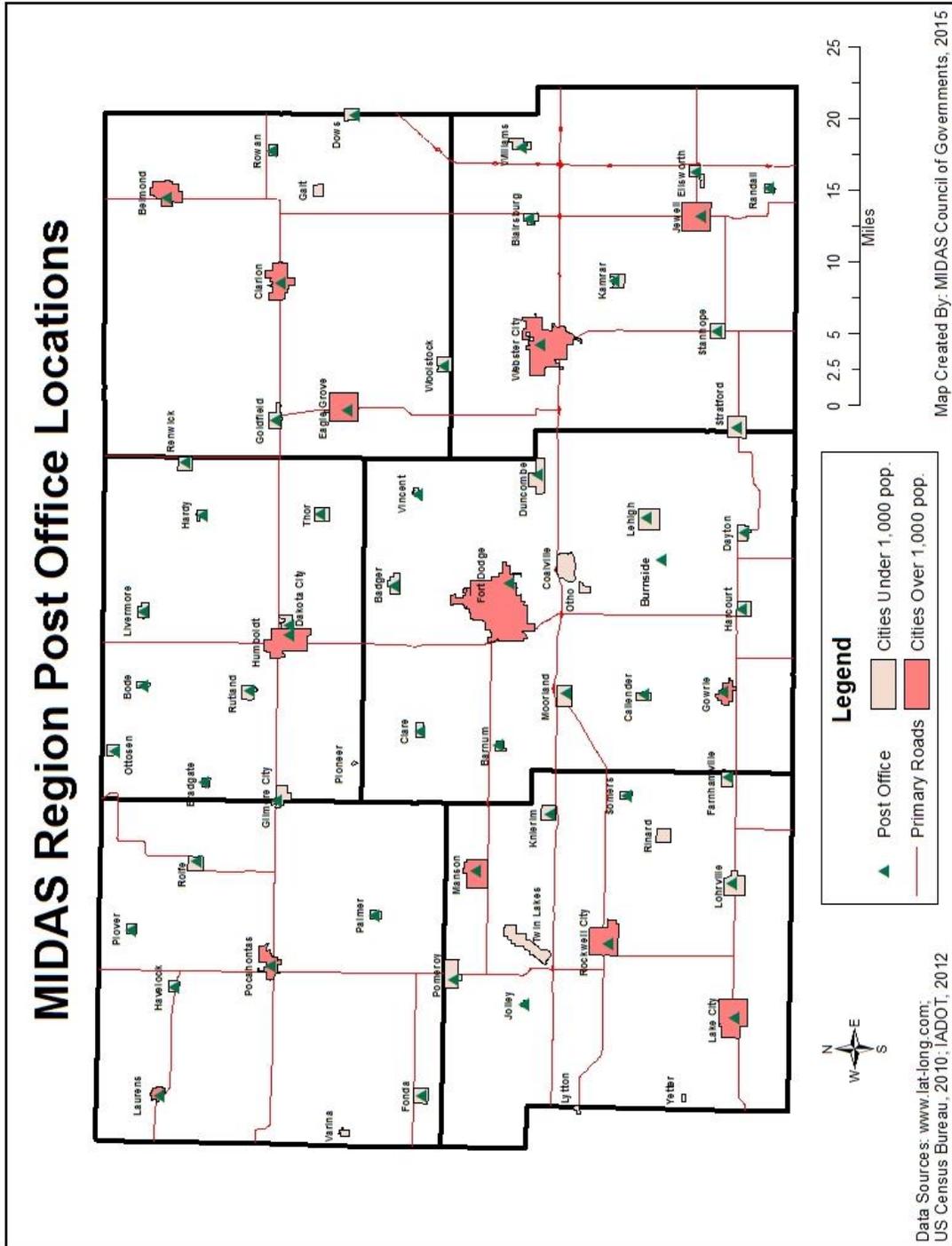
Figure 1.31



## POST OFFICES

More than 90% of the cities in the region have a Post Office however the US Postal Services considered closing smaller post offices several times. See Post Office locations in Figure 1.32.

Figure 1.32



In Fort Dodge Public a fixed route serves most of the retail stores, grocery stores and banks. When the post office moved to the edge of town no transit route serviced the area. One of the fixed routes was expanded to serve the post office but few people used the service and it has since been removed from the route. In Fort Dodge, transit fixed route services are available Monday through Friday 7:00 a.m. to 5:30 p.m. however no transit service available after 5:30 p.m. or on weekends. In the region the MIDAS Regional Transit Authority provides demand response service Monday through Friday with hours varying between 6:00 a.m. to 5:00 p.m. and no service in the evening or weekends. Expanding public transit services to service evenings and weekends is costly and funding is becoming limited.

## COORDINATION ISSUES

### ASSESSMENT

After the Mobility Action Plan Regional Workshop held in Fort Dodge in 2006 the region created the Mobility Action Plan Transportation Advisory Group (MAPTAG). This group helped to identify the transportation needs in the region and helped identify what transportation projects had priority. However after a couple of year's participation in the MAPTAG dwindled with only one to four Human Service providers attending meetings. As representatives from MIDAS were already attending various county providers meetings in the region it was decided to do away with the MAPTAG and use information gathered from provider meetings for the PTP. A representative from MIDAS planning or transit tries to attend every county providers meeting in the region. Every county in the region has providers meeting at least 4 time per year some meet as much as 6 times a year. Throughout 2014 provider surveys were handed out at each county meeting. These surveys asked what agency provided for service, vehicles they owned, regional transportation needs and more. Seventeen surveys were returned but only three identified which agency completed the survey. In order to try to obtain more information MIDAS revised the survey in late 2014 and in January 2015 sent out the survey electronically to the service providers in the region. By the end of January 13 surveys were received. MIDAS hopes to host another Mobility Action Plan Workshop in 2015 to continue to identify transportation needs and possible solutions to the needs identified.

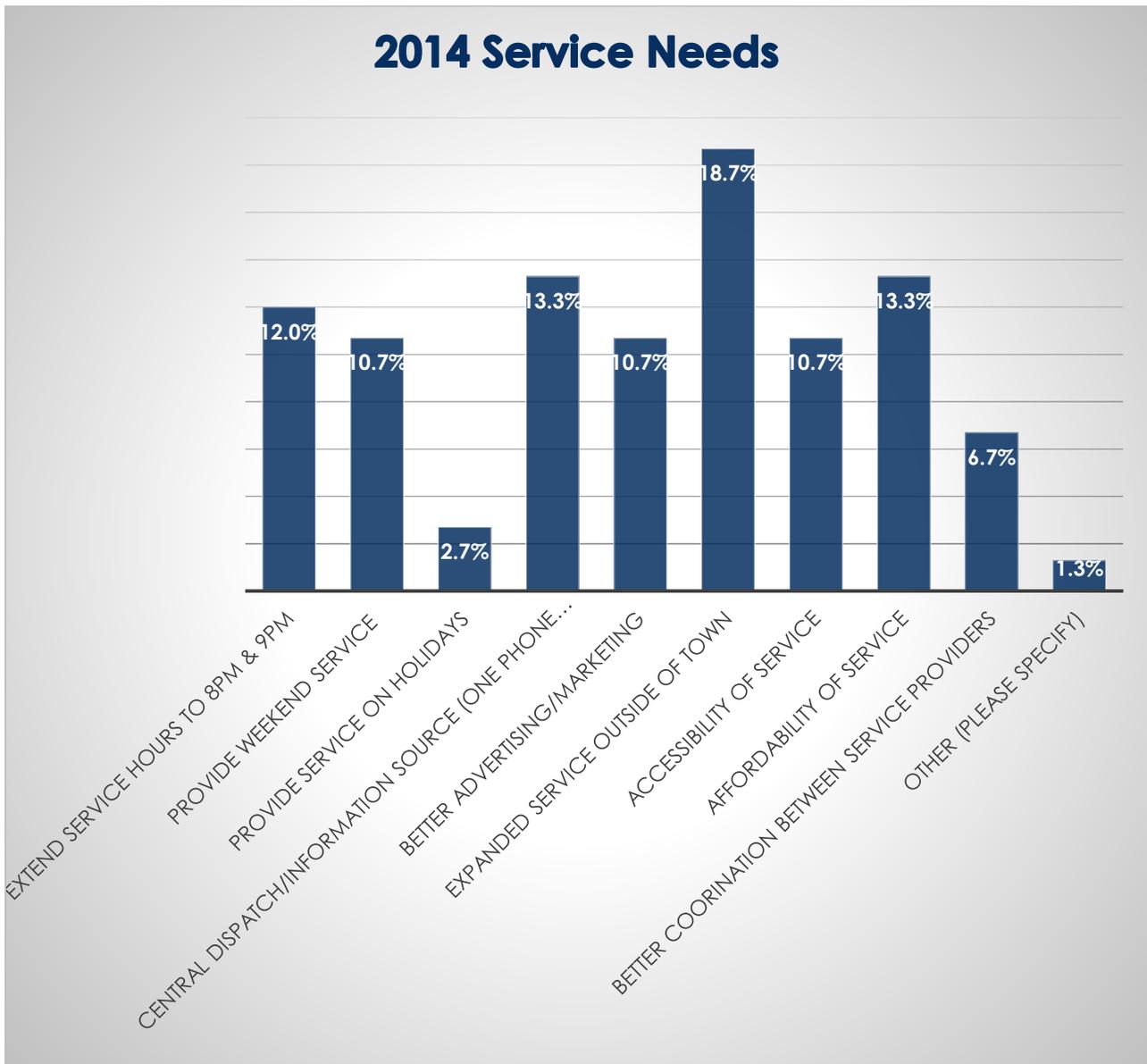
#### **Needs identified in previous Passenger Transportation Plan**

- Additional funding
- Expanded hours/area/service
- Affordability for everyone regardless of purpose for everyone
- Transportation to non-emergency medical appointments in and out of the area.
- Lack of Funding/Resources
- Capital Expenditures to include: maintenance and replacement of agency facilities and vehicles, upgrade of fleets, surveillance cameras in vehicles, storage facilities for vehicles, Interactive Voice Response program for scheduling service.
- Lack of Volunteers
- Continued and improved coordination
- Need for general safety and driver training
- Marketing of service

**Needs identified from 2014 surveys (Figure 1.33)**

- Expanded service outside of town (#1)
- Central dispatch/information source (#2/3 tied)
- Affordability of service (#2/3 tied)
- Extended services hours (#4)
- Provide weekend service
- Provide service on holidays
- Better advertising/marketing
- Accessibility of service
- Better coordination between service providers

**Figure 1.33**

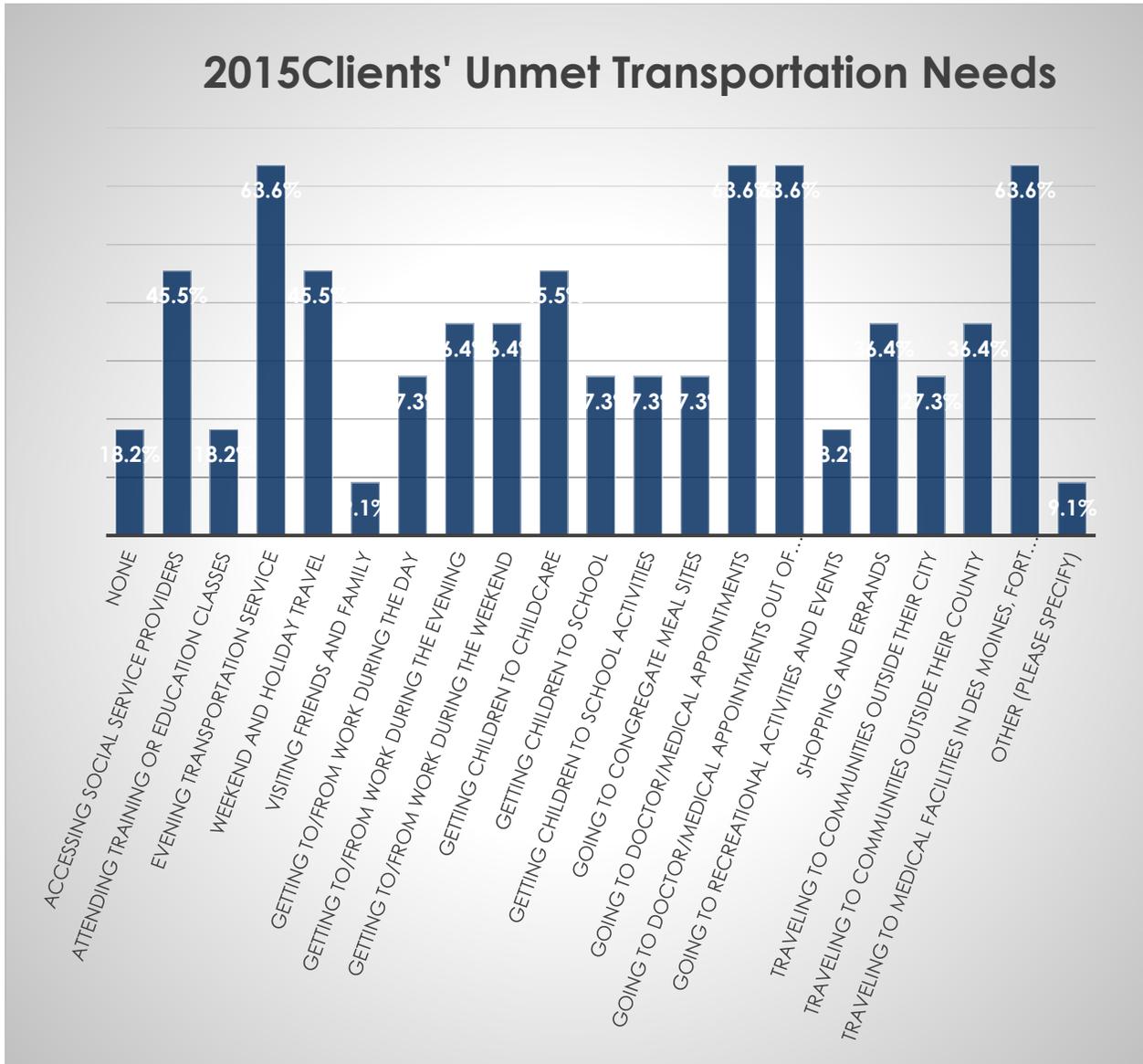


**Needs identified from 2015 surveys (Figure 1.34)**

- Evening transportation services \*
- Going to doctor/medical appointments\*
- Going to doctor/medical appointments out of town\*
- Traveling to doctor/medical appointments in Des Moines, Fort Dodge and Iowa City\*
- Accessing social service providers
- Attending training or education classes
- Weekend and holiday travel
- Visiting friends and family
- Getting to/from work during the day
- Getting to/from work during the evening
- Getting to/from work during the weekend
- Getting children to childcare
- Getting children to school
- Getting children to school activities
- Going to congregate meal sites
- Going to recreational activities and events
- Shopping and errands
- Traveling to communities outside their city
- Traveling to communities outside their county

\*Tied for #1

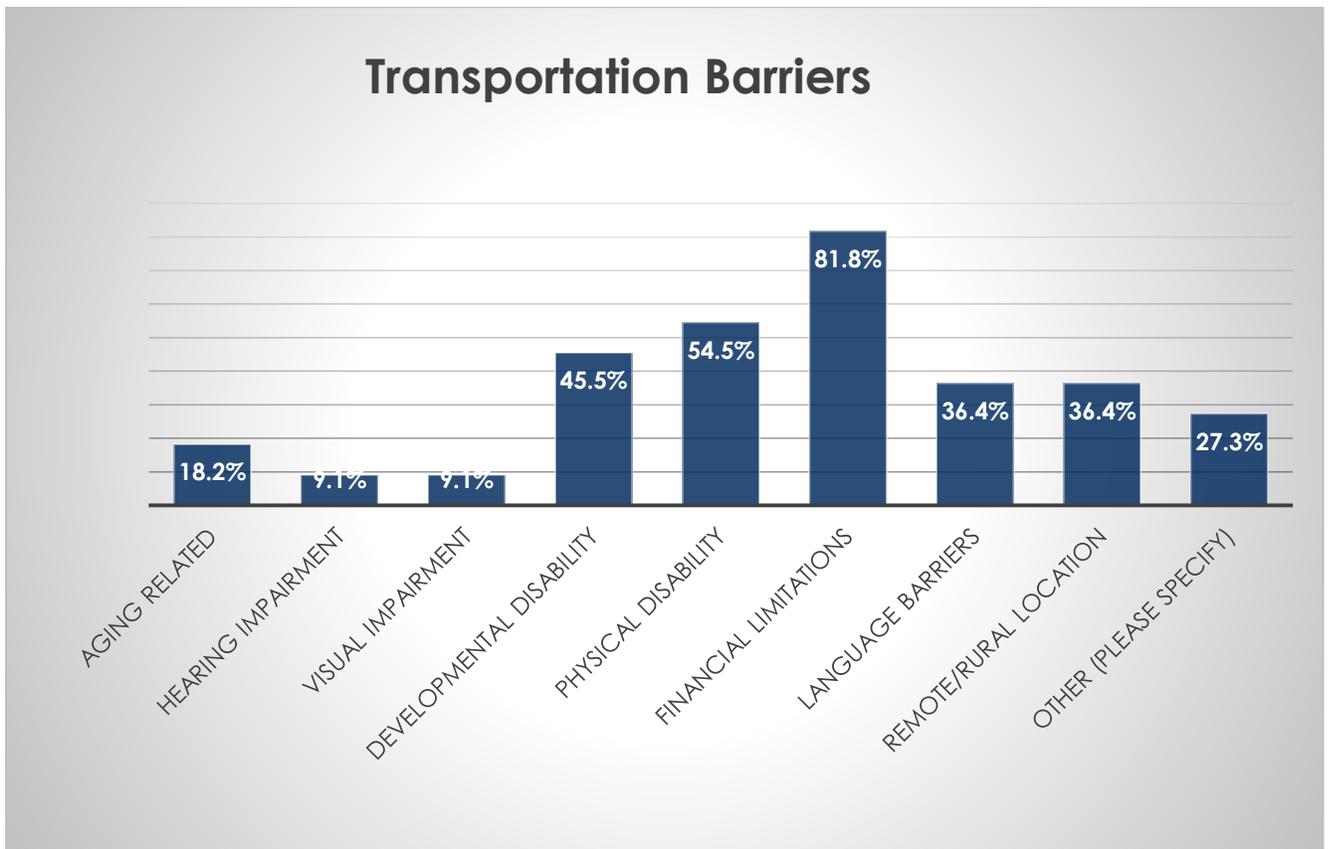
Figure 1.34



**Transportation barriers identified from surveys (Figure 1.35)**

- Financial limitations (#1)
- Physical Disability (#2)
- Developmental Disability (#3)
- Aging Related
- Hearing Impairment
- Visual Impairment
- Language Barriers
- Remote Rural Location
- Assistance to use transportation
- Mental Disability

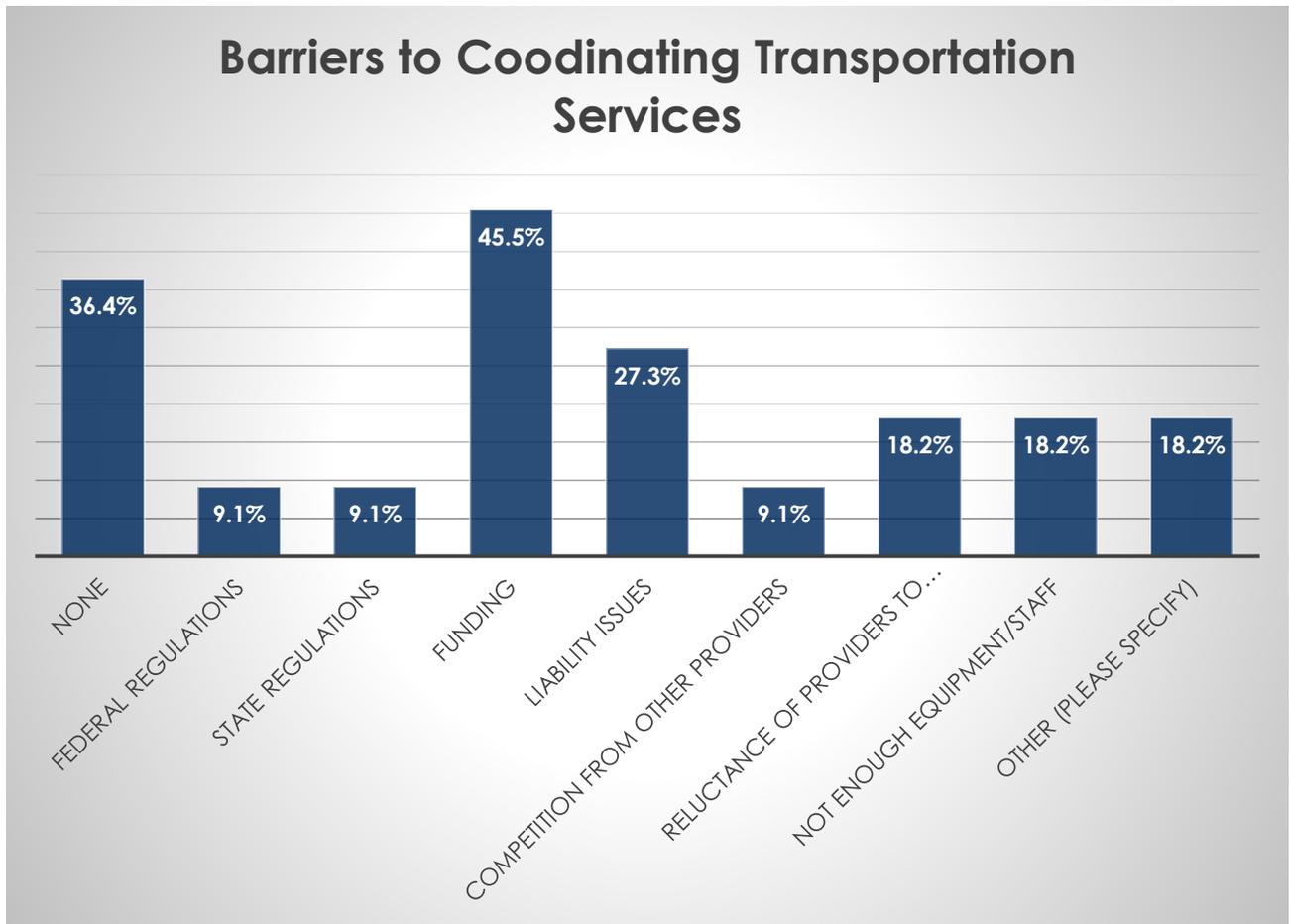
**Figure 1.35**



**Barriers to coordinating transportation services with other agencies (Figure 1.36)**

- Funding (#1)
- None (#2)
- Liability Issues (#3)
- Federal Regulations
- State Regulations
- Competition from other providers
- Reluctance of providers to coordinate
- Not enough equipment/staff
- Availability at all times

**Figure 1.36**



## **PREVIOUSLY RECOMMENDED PRIORITIES/STRATEGIES**

Operating funds continue to be for the support the operations of the transit systems.

There have been times when DART has been awarded capital funding to replace buses however, due to the limited local match available, the funding was not accepted and the number of vehicles listed in the regional transportation improvement program for DART was reduced.

Planning funds continue to be used for MIDAS planning staff to work on transit issues.

MIDAS originally had planned to construct a transit facility in Pocahontas County however this has been replaced with a transit facility in Humboldt as Humboldt has more need of a facility at this time.

DART Saturday paratransit/demand response service has been discontinued. The service was originally started for Saturday dialysis patients. Since a majority of dialysis is being conducted during the week with very few on Saturdays the service was only being used by one to two riders.

## **RECENT DEVELOPMENTS**

Two businesses employing a 100 or more employees will be opening in 2013-2014. These businesses are located in the Webster County Ag Park just west of Fort Dodge off Highway 7. MIDAS is researching the possibility of offering employee transportation from outlying cities and counties to these new facilities.

Replacing vehicles after they reach their useful life has been identified as a need for the region; however MIDAS and DART will have to be selective in the number of vehicles which can be replaced due to the lack of local match. Though MAP21 has provided a much needed increase in operations funding the State of Iowa saw an 82% decrease in capital funding through this program. The IDOT did supplement this funding by providing \$3,000,000 in CMAQ funds for bus replacement however this funding requires a 20% local match 5% higher than the limited capital funds provided by MAP21 and 3% higher than the past SAFETEA-LU capital funding. With the limited available local match the region could see a growing older bus fleet.

Charter regulations continue to be an issue in providing transportation services. Charter regulations restrict public transit from providing certain services to organizations without first allowing charter service companies the opportunity to say if they can provide the service. If a charter provider (local or not) says they can provide the service then public transit cannot provide that service no matter if the charter

company actually provides the service. The cost of charter service also makes it financially difficult for some agencies/organization to provide transportation for these events.

The Affordable Care Act (ACA) has also caused issues with providing transit service. The ACA requires all companies with 50 or more full time employees to provide insurance for all employees. MIDAS has approximately 46 full time employees. As MIDAS does not have the operating funds to provide all full-time employees with insurance we are carefully monitoring our hours to make sure we stay under the 50 full time employees. This could limit the amount of additional transit service which DART and/or MIDAS can provide.

## PRIORITIES AND STRATEGIES

### PRIORITIES

Priorities for the region have been identified by MIDAS using information provided at county providers meetings, the 2014 and 2015 provider surveys, public transit input, current public transit service, the MIDAS Transit Advisory Committee comments and statistics and past priorities and strategies. Based on the information provided there are two priorities in the region:

- Maintain existing public transit service.
- Identify new service opportunities.

### STRATEGIES

Keeping all needs identified in mind the following strategies have been identified:

- Continue to provide existing service. The first priority will be to use current federal, state and local funding and fares to continue the existing services being provided by the public transit system.
- Research ways to increase data collection in order to review existing services to determine if this service is providing the most efficient, effective and affordable service. This will be done by reviewing the various data collection opportunities available and researching data collection being done by other transit services.
- Continue to replace public transit vehicles which have reached their useful life or are no longer functioning. This will include applying for federal and state capital funding to replace buses.
- Construct public transit facilities to house vehicles in order to expand the life of the public transit vehicles. This will include identifying the area in most need of such a facility and identifying/applying for sources of funding.
- Evaluate the actual need for medical transportation from county to county and out of the region service and determine the financial feasibility of such service. This will be done by collecting data on existing services from both transit providers and human service providers, rider surveys, and human service client surveys. Identifying the cost for this service and possible funding sources with assist to determine the cost benefit of the service.
- Identify the need for expanded service hours and days and determine the financial feasibility of such service. This will be done by collecting data on existing services from both transit providers and human service providers, rider surveys, and human service client surveys. Identifying the cost for this service and possible funding sources with assist to determine the cost benefit of the service.

## FUNDING OPPORTUNITIES

Funding for transportation comes from many sources. Following is a list of federal, state and local funds available to public transit. All funds MIDAS and DART receives are expected to continue through the next five years with the exception of capital funds, however amounts may vary. Capital funds are determined annually and based on the age and mileage of the vehicles, it is not known what funding, if any, will be obtained in the next five years.

### FEDERAL PROGRAMS

**Statewide and Nonmetropolitan Transportation Planning (Section 5304)** - These funds are intended to support transit planning in addition to what is conducted by the individual metropolitan planning organization (MPO). By law, the state is the direct recipient of the funding. Iowa uses these funds, along with 5311 funds set aside specifically for planning, to support a system of regional planning affiliations (RPAs). The RPAs are responsible for local intermodal transportation planning in areas of the state not included in a MPO. Iowa DOT's Office of Systems Planning serves as the direct recipient of these funds. The combined 5304 and 5311 planning funds are distributed annually to each of the Iowa's 18 RPAs through a funding formula. These funds jointly support regional intermodal planning on an 80 percent federal, 20 percent nonfederal basis. Approximately \$53,000 in 5304 and SPR funding is included in the MIDAS Planning budget along with a 20% match provided by MIDAS. This funding is used to provide transit planning which includes developing the Passenger Transportation Plan, attending county provider meetings, applying for transit funding, researching transit data, developing feasibility studies for transit and much more.

**Section 5311 Non-urbanized Area Formula Program** – This federal program supports transit activities in rural areas and communities with less than 50,000 population. These funds are allocated to Iowa based on the number of persons living outside urbanized areas compared to other states. By law, the state is the direct recipient of the funding. Iowa DOT serves as the direct recipient of the funds, through both the Office of Public Transit (OPT) and the Office of Systems Planning. The OPT administers the bulk of the 5311 funding that is provided to small urban and regional transit systems, as well as the 15% of the annual apportionment, that in conformance with federal law, is utilized to support intercity bus services. The Office of Systems Planning administers that portion of the 5311 funds that are combined with the 5304 funding to support rural transit and intermodal planning activities. In 2015 DART budgeted \$356,005 and MIDAS RTA budgeted \$397,383 in Section 5311 funds to maintain the current system. If possible additional service may be provided using these funds.

**Rural Transit Assistance Program (RTAP) (Section 5311[B][3])** - This federal program provides a source of funding to assist in the design and implementation of training and technical assistance programs and other support services tailored to meet the specific needs of transit operators in nonurbanized areas (less than 50,000 in population). RTAP funds are mainly used to provide local transit agencies training fellowships. The fellowships pay 80

percent of the cost for Iowa's small urban and regional transit systems and their planners to attend Iowa DOT sponsored seminars, as well as transit-related courses or conferences sponsored by other groups. Transit systems may also be reimbursed for training held in-house. A parallel program funded with State Transit Assistance pays for costs incurred by large urban systems and their planners. DART, MIDAS RTA and MIDAS planning budgets RTAP funding each year to offset cost of attending transit related conferences. In 2015 the following amounts were budgeted: DART, \$3,920, MIDAS RTA, \$3,920 and MIDAS Planning, \$1,600

**Intercity Bus Program (Section 5311[f])** - A minimum of 15 percent of each year's nonurbanized formula funds allocated to Iowa under the 5311 program is required to be set aside to support intercity bus transportation. Private-for-profit companies, private nonprofit corporations, or public entities may apply for this funding. Connections to Amtrak or passenger air service terminals are desirable. Service strictly for commuter purposes is not eligible. Projects may include operating assistance, capital assistance, planning, or administrative costs, such as marketing and insurance. DART receives \$7,500 in Intercity Bus funding and matches another \$1,900 to provide marketing for the service.

**Bus and Bus Facilities Formula Grants (Section 5339)** - These funds can finance capital projects to replace, rehabilitate, and purchase buses and related equipment and to construct bus-related facilities. In Iowa, approximately \$1,250,000 is received annually to be spent in small urban (less than 50,000 population) and regional transit systems and receives individual allocations for each large urban transit system serving populations between 50,000 and 200,000. The large urban funds are pooled since individual allocations would not allow for bus purchases on an annual basis. All funds are spent on vehicle replacements rather than on expansion vehicles or bus-related facilities and are distributed utilizing the vehicle rankings of the Public Transit Management System (PTMS). Transit systems serving populations of more than 200,000 receive direct allocations from the Federal Transit Administration and are not included in the statewide distribution through PTMS. Each year DART and MIDAS programs buses in the Regional Transportation Improvement Program for bus replacement. In 2015 MIDAS RTA budgeted \$138,800 for vehicle replacement as this was the amount of funding awarded from the PTMS process the previous fall.

**Surface Transportation Program (STP)** - These funds come to the state based on a number of factors, including vehicle-miles of travel, highway lane miles, and the number and size of bridges. The funds can be used for roadway, transit capital projects, pedestrian/bikeway projects, or intermodal planning projects on an 80 percent federal, local basis. In Iowa, a portion of these funds are programmed by local governments acting through metropolitan or regional planning agencies.

**Iowa's Clean Air Attainment Program (ICAAP)** - Iowa does not have any areas in violation of transportation-related federal clean air standards; therefore, the state receives a minimum allocation of Congestion Mitigation and Air Quality Improvement Program funding that can be used for any purpose for which STP funds can be used and on the same 80 percent federal and 20 percent nonfederal basis. In Iowa, funds are programmed for highways or transit projects through a statewide application process that selects projects based on their anticipated air quality or congestion relief benefits. The Iowa program is referred to as Iowa's Clean Air Attainment Program. In 2015 DART budgeted \$90,800 for vehicles replacement as this was the amount of funding awarded from the PTMS process the previous fall.

## **STATE PROGRAMS**

**State Transit Assistance (STA)** - Iowa devotes an amount equal to 4 percent of the fees for new registration collected on sales of motor vehicle and accessory equipment to support public transportation. Most of this money is distributed by the STA formula that is based on each transit system's performance during the previous year in terms of rides, miles, and local funding support. These formula funds are usable for support of any operating, capital, or planning expenses related to the provision of public passenger transportation. In 2015 DART budgeted \$190,498 and MIDAS RTA budgeted \$291,946 in STA funding to maintain the current system. If possible additional service may be provided using these funds.

- STA special projects - Each year up to \$300,000 of the total STA funds are set aside to fund special projects. These can include grants to individual systems to support transit services that are developed in conjunction with human services agencies. Grants can also be awarded to statewide projects that improve public transit in Iowa through such means as technical training for transit system or planning agency personnel, statewide marketing campaigns, etc. This funding is also used to mirror the Rural Transit Assistance Program to support individual transit training fellowships for large urban transit staff or planners.
- STA coordination special projects - Funds provide assistance with startup of new services that have been identified as needs by health, employment, or human services agencies participating in the passenger transportation planning process.

**Public Transit Infrastructure Grant (PTIG) Fund** - This program is funded annually by the state legislature to fund some of the vertical infrastructure needs of Iowa's transit systems. Projects can involve new construction, reconstruction, or remodeling, but must include a vertical component to qualify. Projects are evaluated based on the anticipated benefits to transit, as well as the ability to have projects completed quickly. The infrastructure program participation in the cost of transit-related elements of a facility project is limited to 80 percent and cannot, in combination with federal funding, exceed that number. No single system can receive more than 40 percent of the available infrastructure funding in a given year. MIDAS has received approximately \$445,700 in 2015 to construct a facility in Wright County. MIDAS will be applying for approximately \$800,000 Public Transit Infrastructure funding in 2016 for a facility in Humboldt.

**Capital Match Revolving Loan Fund (Amoco Loan)** - The intent of Capital Match Revolving Loan program is to increase the inherent energy conservation benefits of public transit by expediting the implementation of transit capital projects by providing loans for local match to federal or state funds received for a capital project. The fund was created by the Iowa Legislature in the early 1980s with funds from Iowa's share of the federal government's petroleum overcharge settlement against the American Oil Co. (Amoco). All public transit systems are eligible for loans.

**Elderbridge Agency on Aging** - Elderbridge Agency on Aging is part of a national network designed to address the needs and concerns of older adults. The agency is one of 6 area agencies on aging in the state of Iowa. It is our mission to enable older Iowans to live with the maximum dignity, well-being, and

independence. In 2015 Elderbridge provided \$27,000 MIDAS RTA and DART to offer reduced transit fares to seniors.

**TMS Medicaid** - On October 1, 2010, TMS became responsible for all parts of the Non-Emergency Medical Transportation service in Iowa. DART and MIDAS do receive some funding for TMS services which are included in the contract section above.

## **LOCAL FUNDING**

Local funding support for transit includes fares or contributions received from riders, revenues from contracts with social service agencies, student fees, and taxes levied by local cities and counties. Cities are allowed under the Iowa Code to levy a dedicated property tax for transit of 95 cents per \$1,000 assessed valuation. Other local tax funding comes from general fund levies, and from “trust and agency” levies.

**Passenger Fares** – Fees paid by the passengers is one of the most common sources of local support. This can include monies collected on-board the transit vehicle (usually called “farebox receipts”), as well as prepaid fares from sale of passes or tickets, or fares billed to the passenger after the fact. FTA requires that all passenger revenues be subtracted from the total cost of operating transit service to identify a net operating cost, before eligibility for federal financial support of operations can be calculated. In 2015 DART budgeted \$134,690 and MIDAS RTA budgeted \$95,298.

**Contract Revenue** – Human service agencies, local communities, as well as private businesses are often willing to pay a part or all of the cost for certain types of rides provided as part of the open to the public transit operation. Such subsidies are classified as contract revenues and can count toward the required local match on federal projects. Contract revenue for 2015 was budget at \$98,276 for DART and \$263,990 for MIDAS RTA.

**Municipal Transit Levy** – Iowa law authorizes municipalities to levy up to 95 cents per \$1,000 assessed valuation to support the cost of a public transit system. Most of Iowa’s larger communities levy for support of their urban transit systems. A number of smaller communities use this authority to generate funding used to support services contracted from their designated regional transit system. (This is something that can be implemented with a simple vote from the city council). The cities of Humboldt, Fort Dodge, Clarion, and Eagle Grove currently have a municipal transit levy. Humboldt and Fort Dodge use these funds to provide local funding to DART and the MIDAS RTA for service. The following amounts were taxed by entities in 2015: Humboldt - \$13,146 (included in local tax support), Fort Dodge - \$267,000 (included in local tax support), Clarion \$2,000 and Eagle Grove \$12,000. The cities of Clarion and Eagle Grove use their levy.

**Local Tax Support** – Various cities and counties in the region contribute funding in support of transit. Fort Dodge provides funding for DART from their municipal transit levy in the amount of \$267,000 for both operations and capital replacement in FY 2015. Various counties and cities in the region provide the MIDAS RTA with funding from their general fund or transit levy in the amount of \$59,669 for FY 2015.

**Parking Revenue** – DART receives revenue from two park and rides located in Fort Dodge by Citizens Central and on the Iowa Central Community College campus. \$9,723 was included in the FY 2015 DART budget.

**Calhoun County Community Foundation Grant** - The Calhoun County Community Foundation will provide grants to improve life in Calhoun County, Iowa. We want to help develop all our communities into places where people want to live. The Calhoun County Community Foundation was formed in 2005 to coordinate and provide philanthropic support for community betterment projects in Calhoun County. The Foundation is made up of community-minded individuals who have the ability to assess and initiate activities to enhance Calhoun County. Each year the Foundation makes grant awards to worthwhile projects located in the county that are identified through a community grants application process. Areas of Foundation giving are: arts & culture, community affairs & development, education, environmental protection, health, historic preservation and human services.

**Enhance Hamilton County Foundation** - Provides grants to improve the quality of life in Hamilton County, Iowa. We want to help develop all our communities into places where people want to live, as well as, to benefit rural areas of the county. The Foundation supports the spirit of giving throughout Hamilton County by providing outstanding support and services to our donors, volunteers, other charitable-focused agencies, grant seekers, and the community. Competitive grants are made available yearly from unrestricted funds in the areas of: Arts and Culture, Community Betterment, Education, Health & Human Services, Recreation/Environment, and Youth Development.

**Humboldt County Community Foundation** - Provides grants to improve life in Humboldt County, Iowa. We want to help develop all our communities into places where people want to live, as well as to benefit rural areas of the county. Areas of Foundation giving are: arts & culture, community affairs & development, education, environmental protection, health, historic preservation and human services.

**Pocahontas County Foundation** - Provides grants to improve life in Pocahontas County, Iowa. We want to support development of all our communities into places where people want to live, as well as to benefit rural areas of the county. Areas of Foundation giving are: arts & culture, human services, education, environmental/animals, public and society benefit, and health.

**Wright County Charitable Foundation** - The Foundation will promote endowment building; facilitate community betterment projects and programs; analyze and prioritize community needs; initiate focused

and meaningful grant making; encourage collaboration, cooperation, communication and partnership among nonprofit groups; and, support active public, private and volunteer leadership for the benefit of the greater community in Wright County, Iowa.

**Human Service Funding** - Presently the only funding received from human service groups are those DART and MIDAS receives from contracts for service most of which have been in place for more than 5 years.

Passenger fares, contract revenue, and general fund levy are used to match other sources of funding received by transit. Local match for capital projects comes from MIDAS revenue. MIDAS sets aside \$.04 for ever revenue mile for capital purchases.

## APPENDIXES

- **County provider meeting minutes**
- **FY 2014 Survey**
- **FY 2015 Survey**
- **MIDAS Board Minutes Approving PTP**

## **PROVIDER MEETING MINUTES**

### **Calhoun County Interagency Meeting January 2, 2014 ISU Extension – Rockwell City**

Attending were: Rebekah Hungate – Child Care Resource & Referral, Heidi Billmeier – New Opportunities, Melissa Rude – Proteus, Jay Kammerer – MIDAS, Allison Strevfert – ISU Extension, Mary Augustus – Iowa Vocational Rehabilitation Services, Leisa Mayer – Calhoun Co. CPC/GA, Tami Mohr – Calhoun Co. Public Health, Elizabeth Stanek – Linking Families & Communities, Joy Thoma – Children & Families of Iowa, Annette Vogel – Calhoun Co. GA.

Reporting:

Rebekah – Informing parents of the child care available to them in their communities and meeting with child care providers in the area.

Heidi – For Christmas they served over 100 families and 200 children. They provided 25 dinners at Christmas and 20 for Thanksgiving. The new food pantry is finished and working well.

Tami – Attended Freedom from Smoking – American Lung Association Training December 4<sup>th</sup>. Planning first Freedom from Smoking Tobacco Cessation Classes to begin April 1<sup>st</sup>.

Initiating Smoke-Free Housing outreach & education

South Central Calhoun now in compliance with IDPH Tobacco Free School Policy Planning for Go Red county-wide event including tobacco prevention dollars

Quitline Iowa – still offers 8 weeks of free Nicotine Replacement Therapy

Melissa – Continuing to expand programing with Indiana. They have an in-house clothing and food closet.

Joy – They have merged with DCAT working to fill in the gaps with families. The biggest gap in Calhoun County seems to be transportation.

Elizabeth – Finished with Levels of Excellence report this is done by Early Childhood of Iowa will get the results back in March.

Allison – January 27<sup>th</sup> Program on Tips for Losing Weight and Keeping it Off  
February 4<sup>th</sup> - Annie's Project – A six week course for farm women about management, finances and other business techniques.

Mary – Discussed the Employment and Training they do with disabled individuals. They currently have a waiting list.

Leisa – There is six months to finish the mental health redesign. Calhoun County will be in the Rolling Hills Region (Buena Vista, Calhoun, Carroll, Crawford, Ida, & Sac).

Annette - Legal Aid continues to meet with people in Calhoun County at the General Assistance office once a month on the third Friday. Calhoun County Directory of Health and Human Services booklets are available e-mail [avogel@calhouncountyiowa.com](mailto:avogel@calhouncountyiowa.com) with any additions or corrections.

The next meeting is scheduled for March 6, 2014 at the Calhoun County Extension Office.

**Calhoun County Interagency Meeting**  
**March 6, 2014**  
**ISU Extension – Rockwell City**

**Attending were:** Gary Nicholson-Calhoun County Board of Supervisors, Nicole Gruntorad-Community & Families Resources, Mary Augustus – Iowa Vocational Rehabilitation Services, Julie Gore-Centers Against Abuse & Sexual Assault, Allison Streufert-ISU Extension & Outreach Calhoun County, Barb Riley-Calhoun County Public Health, Jay Kammerer – MIDAS, Joy Thoma – Children & Families of Iowa, Rebekah Hungate – Child Care Resource & Referral, Anita Michael-MIRHA (Mid-IA Regional Housing Agency)

**Reporting:**

Barb Riley – Reporting on behalf of the Calhoun County Public Health shared updates regarding Quitline. Recent postings on Facebook and CCPH website in January were related to quit smoking as a New Year's Resolution. February messages were related to Heart Health. Please "like" Calhoun County Public Health on Facebook. Newspaper ads were run across the county promoting eight free weeks of Nicotine Replacement Therapy through Quitline Iowa and are good through end of June including gum, patches, lozenges, or Chantix. Quitline brochures and cards were distributed to 100 businesses in Calhoun County while promoting Heart Health in February. Participated in two Tobacco Free Worksite webinars. If anyone is interested in having this webinar presented at their worksite, please let Tami know. Freedom from Smoking classes are scheduled to begin April 9<sup>th</sup>. They will soon begin assessing the market rate of housing properties that have smoking tenants and then use the information as a way to encourage landlords to the benefits of their rentals being smoke free. If you need tobacco education at any local event, please let them know. Quitline brochures and cards are available as well. Barb and Tami have scheduled a "Matter of Balance" series beginning March 18<sup>th</sup> through May 6<sup>th</sup> at the Public Health Office.

Gary Nicholson - Reported that the Board of Supervisors is working with a 5% increase in their budget. Health Insurance premiums were raised 10% and the Supervisors voted to cover that increase for County employees. Steve Goins is retiring and BJ Musselman will be taking his position.

Anita Micheal – Working out of the Ft. Dodge MIRHA office and covering Calhoun County, her office offers rental assistance. They are currently able to satisfy the needs of all clients who meet the criteria along with those on the waiting list. They help each family in the program meet financial independence through a self-sufficiency program.

Nicole Gruntorad - Community and Family Resources is an agency assisting in the "National Take Back" initiative. Scheduled for April 9<sup>th</sup> in Calhoun County, anyone can surrender controlled substances at the Sheriff's office located in the Courthouse from 3pm to 5pm.

Mary Augustus - Reported that Iowa Vocational Rehabilitation clients with mitigating circumstances will qualify for ADA which includes those with diabetes. The office offers career counseling to those with disabilities, even for those in high school, who are looking for employment and are working towards a career goal. The office will also assist with the cost of hearing aids for clients where having them is necessary to be employable.

Julie Gore - Reported that she is no longer working out of the Ft. Dodge CAASA office but Spencer. Recently, their agency underwent a re-organization and beginning July 1<sup>st</sup> CAASA service areas have been divided into 6 regions across the State of Iowa. Calhoun County will be in Region 1 which stretches south to Carroll County, North to Spencer and West to Sioux City. Each region will have, one agency for sexual assault, one agency for sexual violence, and one shelter. A "start" team for Calhoun County is currently being established which includes an attorney and an advocate from both a hospital and law enforcement agency. A brochure with more information is being created and will be disseminated soon. She can provide educational trainings at workplaces on sexual assault. The only shelter is currently in Sioux City but they have a goal to set-up hotels as local temporary shelters.

Rebekah Hungate – Informing parents of the child care available to them in their communities and meeting with child care providers in the area.

Jay Kammerer - The transportation office will be conducting a needs survey soon. The information gathered will be used to create a transportation plan.

Allison Streufert - Announced upcoming workshops including Backyard Gardening at the Lake City Library on March 22<sup>nd</sup> from 9am to 12pm. A Money Talk workshop series is set to begin April 22<sup>nd</sup>. Also, the office will be celebrating Extension Week March 23<sup>rd</sup> through 29<sup>th</sup>.

Joy Thoma – They have recently received a \$5,000 surplus to be used towards the goal of making kids safer in Iowa. Please email her with any suggestions on where she can present training sessions for facilitators, other educational opportunities, or any local events where she can offer services to families. On April 1<sup>st</sup>, they will roll out a pediatric version of IHH-Integrated Health Home and have hired a full-time nurse as part of the program. She can coordinate Community Based Family Team meetings for families in need addressing behavior issues such as problems at school while establishing goals for the family. The office also offers Crisis Childcare and Crisis Preventative programs designed to help families where parents are in trouble with law or substance abuse. They have three full-time therapists who started on March 1<sup>st</sup> to serve a waiting list of families in crisis. The office also conducts a Youth Employment Program where a youth is matched with a specialist with the goals of graduating high school and becoming employed. The office offers behavioral health services through Title 19 Mental Health Management program. Participants in program must receive therapy while receiving program benefits. They recently conducted a Calhoun County needs assessment receiving 47 responses. The most highly ranked areas of importance are: child/teen emotional issues and teen alcohol/drug abuse. Other issues include teen pregnancy, daycare shortages, disabled/handicap services, and juvenile crime.

**Also reporting but not present:**

Jenny Sorensen, Family Advocate for Sac/Calhoun County Head Start program – The agency is now accepting Head Start applications for next fall. Please inform any of your clients who have any low income or special needs children who might qualify for Head Start. She would also be happy to meet with them and discuss how Head Start funding works in the Rockwell City and Lake City preschool programs.

The next meeting is scheduled for May 1, 2014 at the Calhoun County Extension Office.

**Calhoun County Interagency Meeting  
May 1, 2014  
ISU Extension – Rockwell City**

**Attending were:** Annette Vogel, Calhoun County G.A.; Rebekah Hungate, CCR&R; Heidi Billmeier, New Opportunities; Cathie Page, Family Resource Center; Ryan Walker & Sean O'Connor, Community & Family Resources; Gary Nicholson & Dean Hoag Sr., Calhoun County Board Supervisor; Barb Riley, Calhoun County Public Health; Allison Streufert, Calhoun County Extension; Mary Augustus, Iowa Vocational Rehabilitation; Shirley Helgevold & Jay Kammerer, MIDAS; Joy Thoma, Children & Families of Iowa.

**Reporting:**

Gary & Dean – The Calhoun County Freedom Rock plans will be taking shape soon it is located on the northwest corner of the courthouse grounds. Steve O'Conner, Calhoun County EMA Director has been looking into updates that are needed to keep the courthouse safe. The County budget is in place for the next fiscal year

Barb – Family Foundations program serves children 0 – 5 there is currently funding to serve more families. The Tobacco Cessation Classes were cancelled due to not enough people. They would like to offer another class if they can get enough interest. Calhoun County Public Health has a new Referral Form to identify services that are needed for both children and adults they would like agencies to use this in referring to them.

Allison – Money Talk series program is going on they have 10 people in the program. Saturday, May 3rd is the Communications Day with over 100 projects being judged. Most of the extension programs are winding down for the summer. The Calhoun County Expo will be July 9th – 13th.

Mary – Iowa Vocational Rehabilitation offers on the job training. They offer GAP tuition assistance. They help increase the skills of the underemployed and the unemployed. They received more funding from the state this year.

Annette – Distributed Calhoun County Directory of Health and Human Services booklets please e-mail with updates avogel@calhouncountyiowa.com Homeward Housing Trust Fund Emergency Repair Program is available for those home owners that qualify.

Rebekah – There are 2 new providers in Calhoun County that are becoming registered. Planning for the FY 15 is in the works.

Heidi – The last day for Energy Asst. was April 30th, 400 households were signed up in Calhoun County this year.

Cathie – There are 3 families in Calhoun County currently in the FADDS Program always taking referrals.

Joy – Looking for Males for the 24/7 Dads program a 12 week course they weren't able to hold the program on the original dates would like to try again with different times and dates.

Sean – Made available the 2014 Drinking Driver Course Schedule. Juvenile Drug Education is an alcohol and drug program that has been shown to be effective for our youth using Prime for Life curriculum. They are offering a training to all Bar and Restaurant owners and staff called "TIPS". March 2014 was National Problem Gambling Awareness Month and CFR offers counseling.

Shirley & Jay – MIDAS is currently gathering surveys from organizations for a transportation needs assessment. MIDAS currently have buses in Lake City, Rockwell City and Manson fees are \$2.00 for students and seniors, \$2.50 for adults. They are always looking to expand services.

The next meeting is scheduled for September 4th at 8:30 a.m. at the Calhoun County Extension Office.

**Calhoun County Interagency Meeting  
Thursday, September 4, 2014  
ISU Extension – Rockwell City**

**Those attending were:** Rebekah Hungate, Child Care Resource & Referral; Heidi Billmeier, New Opportunities; Misty Messerly, Centers of Hope; Leisa Mayer, Rolling Hills Region; Gary Nicholson, Calhoun County Board Supervisor; Tami Mohr, Calhoun County Public Health; Elizabeth Stanek, Linking Families & Communities; Jay Kammerer & Shirley Helgevold, MIDAS Council of Government; Annette Vogel, Calhoun County General Assistance.

**Reporting:**

Heidi – New Opportunities will begin taking Energy Assistance applications October 1st for the elderly and disabled. The Lohrville food pantry directors planted a mass garden in which New Opportunities is able to receive fresh produce and distribute to individuals in the county.

Rebakah – Child Care Resource & Referral is working with 3 new providers in the county getting them registered - 2 in Rockwell City and 1 in Lake City.

Misty – Family Crisis Centers is now meeting with individuals at the Calhoun County Public Health office. They are currently fund raising "Purple Purse" for Region 1 which includes 19 counties.

Leisa – Coordinator, for Rolling Hills Community Services Region covers Calhoun Buena Vista and Sac Counties of the 6 counties in the region. Integrated Health Homes are located through the Berryhill Center in Fort Dodge. A Calhoun County Task Force has been developed because of the lack of specific services in the county. Within the next two months Counseling Services will be in Calhoun County for outpatient therapy appointments.

Gary – The County is working on drainage issues currently. The Freedom Rock for the county has been painted by Ray “Bubba” Sorenson and is located on the northwest corner of the courthouse square.

Tami – Calhoun County Public Health is partnering with Calhoun County Extension to provide a class in October “Powerful Tools for Caregivers”. They still have available the Tobacco Prevention grant and are partnered with lead - Webster County Public Health. Quitline Iowa – still offers 8 weeks of free Nicotine Replacement Therapy. Public Health continues to seek a youth group to partner with. Public Health has made some changes and has decertified with Medicare and Medicaid. They are still doing homecare services on a sliding scale fee.

Elizabeth Stanek - Linking Families and Communities will be providing funding to bring Parent Child Interaction Therapy training to our area’s therapist. The training will increase mental health services available to children age 2-7.

KIDZMANIA will take place again this year on Saturday, October 25<sup>th</sup> from 10 - 2 at the Crossroads Mall in Fort Dodge.

Shirley – MIDAS is working with the DNR on a grant “Trees Forever” there will be a training in October to have a plan for replacing trees that you cut down. This is the 5<sup>th</sup> year working on the transportation survey updates. If there is a need for transportation please call so they can address the situation and see if they can be of assistance.

Annette – Homeward Housing Trust Fund is available for home owners with minor repairs needed to their homes. Calhoun County Directory of Health and Human Services booklets were handed out, please check information for any updates that need to be done. Information was handed out that Allison Streufert from the Calhoun County Extension office made available on CyDay Friday, September 12<sup>th</sup> from 4:30 – 6:30 p.m. at the extension office in Rockwell City to celebrate Cy’s 60<sup>th</sup> Birthday.

The next meeting will be held on Thursday, November 6<sup>th</sup> at 8:30 at the Calhoun County Extension office.

**Calhoun County Interagency Meeting  
Thursday, January 8, 2015**

Cancelled due to weather

**Calhoun County Interagency Meeting  
March 5, 2015  
ISU Extension – Rockwell City**

**Those attending were:** ISU Extension, Calhoun County Public Health, Calhoun County General Assistance, Community and Family Resources, United Methodist Church, RHCS, New Opportunities, CFI, Linking Families, PROETUS, Child Health Specialty Clinics, Judicial Mental Health Advocate, MIDAS, and Iowa Vocational Rehabilitation Services.

**Reporting:**

MIDAS had copies of the draft Regional Passenger Transportation Plan available. Helgevold explained that information for this plan came from transportation information provided at these providers meetings,

the surveys that human service providers and transit providers completed and needs and projects identified in the past. For those who have not yet filled out a survey, surveys were available for the providers to complete.

## Hamilton – Humboldt – Wright

### Provider Meeting Minutes

Friday February 20<sup>th</sup> 11:30-1:00PM Hamilton County @ ISU Extension in Webster City

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**Introductions** – Each agency briefly shared their name, position, and agency representing.

**Presentations** – Due to the lack of scheduled presentations, more time was allotted for individual updates from each attendee.

#### **Announcements/Speedy Updates – 5 minutes each**

- Family and Community Action Team (FCAT) will be partnering with Decat to host a Teen Dating Violence Family Training for Teens, Parents, Providers, and more. Leah is the state Domestic Violence Trainer, and she will be providing the training. It will be held in Webster City or Eagle Grove at the end of March. For more information and marketing materials, contact Joy Thoma. Joy also shared that through the Community Partnerships for Protecting Children (CPPC) Funding there are still funds for Family Team Meetings for non- DHS involved families. Please let her know if you have referrals. Children and Families of Iowa (CFI) continues to offer the YEP Program and Crisis Interventions and Crisis Childcare
- Child Health Specialty Clinic shared that they serve ages 0-21 (youth) with special needs, chronic conditions, developmental disabilities and delays, and offer peer to peer support. They manage follow ups and are introducing tele health for Mental Health and pediatric cases. For more information on the nurse and family navigator, the Regional Autism Assistance Program (RAP), ASK Program, funding available for therapy, programs available for behaviors to assimilate, contact Laura.
- Hamilton County Public Health provides services pre-natal to death. The family in-home visitation program known as HOPES (*Healthy Opportunities for Parents to Experience Success*) is currently going through re-credentialing. Shared that Hamilton County is 1 of 3 counties in a new joint program between Iowa Department of Public Health (IDPH) and Meridian Health Plan of Iowa in the Crib to Kids Project. If needed, women who deliver babies at Van Diest Medical Center will learn the importance of safe sleep environments for babies and receive a new crib. There are certain guidelines in place for this project. Brief share about the Human papillomavirus (HPV) vaccine being offered. For more information, contact Lori.
- Iowa Department of Human Services (DHS) Cards were distributed with the contact information for child and dependent abuse reporting.  
To report Child or Dependent Adult Abuse, contact: DHS Centralized Service Intake Unit 1-800-362-2178 (phone) 515-564-4011 (fax). Additional Child and Dependent Abuse reporting information is located at: <http://www.dhs.state.ia.us> Select the “Safety & Protection” then either the “Child Abuse” or “Dependent Adult Abuse” links. For more information on differential response successes or updates, contact John.
- Youth and Family Center (Youth and Shelter Services) is expanding and is able to provide mental health therapy and assessments. This is in addition to their substance abuse assessments, Crisis Intervention Services, and BHIS Services. For more information, contact Lisa.
- There were no overall updates for Upper Des Moines Opportunity (UDMO). However, Christine from the Family Development and Self-Sufficiency Program (*FaDSS*) Program shared that there waiting list for Hamilton County.
- Playground Safety Training for the tri-county providers will be coming up , and it will be free. For more information on that, finger-printing for providers, 3 year old scholarships, and other quality resources for home providers, contact Amy Shannon.
- MIDAS is finishing their transportation Plan, and 4 pages are human service specific. A survey and draft were distributed for review and feedback was requested. Please let them know if there are any transportation issues or suggestions. Jay is willing to explore new routes especially with schools transitioning (i.e. ICCC, open enrollment, and the route to FD). However, it was mentioned that Humboldt has reached max capacity and can't start new routes right now because they are full. For more information, contact Jay.

- Save the date: 4/18/15 in Eagle Grove will be and Autism Speaker Returning. There will be an AM and PM session. More details will be shared closer to the date. For more information on this class, the new Positive Solutions For Families (PSF) Class in Eagle Grove, a Support Group on the 2<sup>nd</sup> Tuesday of the month for Families with children with Special Needs or Intellectual Disabilities, or more, contact Angela.
- 3 Staff From Fort Dodge Housing Shared updates on the merge with MIRHA, Transitional Housing, opportunities for families and homeless individuals, hosting money smarts, their quarterly meetings, and bridging the gaps. For more information on the plethora of services they offer in their 6 county region
- Community & Family Resources (CFR) staff are offering several programs on drug, alcohol, tobacco, & gambling prevention coming up. For more information on the Money Smarts Programs for Adults and Youth, Too Good For Drugs, the JDE Classes, OWI classes, and TIPS Training, contact Monica.
- Your Inc./Head Start shared the services they offer. They are taking application for their services, and it is based on income eligibility. For more information, contact Michelle.
- Marj shared that they are already taking applications for next year if they are income eligible. They are also working on their statewide voluntary program, so they will be looking for applications in the area.
- How to Talk to Elected Officials Training on 3/17 will be Free at the Fire Station. The speaker is from Iowa Community Action. Shared that Passport to Safety will be on 5/2 at the High School for elementary age to grade 6, and shared highlights from the 2015 Hamilton County Youth Summit. For the Passport to Safety, contact the Fire Chief. For any information regarding Power Up YOUth, contact Kathy Getting.
- Becky Phipps shared that in March she will be adding prevention specialist on top of her role as advocate and outreach specialist in her serving area when it comes to sexual abuse. She shared brochures and handouts. Contact her for more information regarding services and programming offered at Crisis Intervention Service.
- Tiffany Shared that Nicole Rethman was unable to be present, but the Domestic/Sexual Assault Outreach Center (D/SAOC) 20<sup>th</sup> Annual Cake Auction is Saturday 4/11 in Fort Dodge. For more information on the auction, the services they offer, or needs at the shelter, contact Nicole. Nicole sent a list of items that could be used at the shelter. If anyone is interested, feel free to contact Tiffany at [tlarson@co.wright.ia.us](mailto:tlarson@co.wright.ia.us).
- Decat is winding down their grant cycle. At the April meeting Andrea Harrison will share the details of what Decat is, who makes up their board, what programs are funded, how do people go about looking into applying for funding, and more! For more information, feel free to contact Andrea.
- Tiffany Larson shared programming available through the Bee Inspired CAPP Program, including the Right Choice Teen Clinic (RCTC) that is offered every Tuesday from 3-6pm (walk-ins until 5pm) in Clarion. It is held at the Outreach Clinic at Iowa Specialty Hospital, and serves teens ages 13-19 in the tri-county area. For more information on the RCTC, the text hotline for teens, the bee inspired website, approachable workshops for adults, and teen programming, contact Tiffany. Tiffany shared information on the upcoming Strengthening Families Program: Parents and Youth 10-14 (SFP 10-14) in Hamilton County. For more information, contact Susan Schmitz at Hamilton County Extension.

### **Important Reminders, Topic Ideas, and Speaker Requests for Future Meetings**

- Consensus from the Humboldt and Hamilton meetings is that individuals would like Hawkeye pest Control to present at our April meeting.
- It has also been unanimous that attendees would like more information on Decat. Andrea Harrison will put together a brief presentation on the points listed above.
- The Community Resource Directory is getting an update! The online version is being updated as individuals send in updates, and a paid intern is assisting in making changes to the printed English version. Tiffany distributed cards with links to the Community Resource Directory. It was requested that providers/agencies look through and make sure all contact information, program

details are included. You may also look here <http://www.communitylinksforfamilies.org/> or on the Building Families website. Changes can be sent to [mwalters@co.wright.ia.us](mailto:mwalters@co.wright.ia.us). Please note that there are printed Spanish directories still available.

- A request was made in Humboldt County for some sort of a “cheat sheet” for acronyms in the service-provider world. If anyone has one already created. Please send to [tlarson@co.wright.ia.us](mailto:tlarson@co.wright.ia.us).
- Briefly shared that this will be covered-*Purpose and Future of Provider Meetings – Discussion to be held in April. Look for survey through Survey Monkey from Michelle.*
- Although this was the Hamilton County Meeting, it was reminded that there is data being collected in Humboldt. *Humboldt Child Care – data is being collected to identify the exact need. If you or the families you work with need child care in the Humboldt area, please contact Alissa Reinholdt at the Humboldt County Development Association, 515-332-2557.*

**Meeting Dates:** Due to schedule conflicts, the group voted to move the meeting to April 10<sup>th</sup>. Please note the change! At the meeting a discussion of location occurred. It was left to be determined at a later date.

County	Date	Location
Tri-County	April 10, 2015	Location TBD

**Networking** – Attendees stayed and networked after the meeting was adjourned at 1pm.

**Humboldt County Provider Meeting  
February 28, 2014  
Miller’s Landing, Humboldt, Iowa**

**Agencies in attendance:** Humboldt County Public Health, CPPC, Building Families, DCAT, YOUR, Community Health, Upper Des Moines, DSOC, and MIDAS.

Humboldt County Public Health presented information on the WICK program, HOPES program and Tobacco Grant.

Community health reported they have 1 doctor and 3 PAs on staff.

Head Start/YOUR received sequestration funds back.

Upper Des Moines did receive more funding.

MIDAS requested those present to complete survey which was passed around in order to help MIDAS gather information on services provided by human service providers and the transportation needs of the provider’s clients for the update to the region’s Passenger Transportation Plan

**Humboldt County Provider Meeting  
February 18, 2015  
Pesqualli’s Pizza, Humboldt, Iowa**

**Agencies in attendance:** Community and Family Resources, DCAT, Head Start, Linking Families and Communities, Fort Dodge Housing Agencies, Building Families and MIDAS Council of Governments/Transit.

Discussed collaborating efforts for families.

Fort Dodge Housing Agency talked about their service area now that they are taking over for MIHRA.

MIDAS had copies of the draft Regional Passenger Transportation Plan available. Helgevold explained that information for this plan came from transportation information provided at these providers meetings, the surveys that human service providers and transit providers completed and needs and projects identified in the past. Helgevold identified the pages the inventory, needs and priorities were on and asked that any comments be received by March 1, 2015. For those who have not yet filled out a survey, surveys were available for the providers to complete.

Future meeting topics were discussed.

It was noted that no providers based out of Humboldt attended today.

The next meeting will be a Tri-County meeting on April 17, 2015 in Webster City.

### **Hamilton – Humboldt – Wright**

#### **Provider Meeting Minutes**

Wednesday February 18<sup>th</sup> 11:30-1:00PM **Humboldt County** @ Pesqualli's Pizza in Humboldt

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**Introductions** – Each agency briefly shared their name, position, and agency representing.

**Presentations** – Due to the lack of scheduled presentations, more time was allotted for individual updates from each attendee.

#### **Announcements/Speedy Updates – 5 minutes each**

- Community & Family Resources (CFR) staff are offering several programs on drug, alcohol, tobacco, & gambling prevention coming up. For more information on the Money Smarts Programs for Adults and Youth, Too Good for Drugs, the JDE Classes, OWI classes, and TIPS Training, contact Monica or Jessie. Jessie is new to CFR, and will be attending the Facilitator Training for Strengthening Families Program: Parents and Youth 10-14 (SFP 10-14) in March.
- There were no overall updates for Upper Des Moines Opportunity (UDMO). However, Jamie from the Family Development and Self-Sufficiency Program (*FaDSS*) Program shared that there is a waiting list for Humboldt County.
- G shared updates on Head Start in Humboldt. I missed this part. Touch base with Angela for anything else.
- Domestic/Sexual Assault Outreach Center (D/SAOC) 20<sup>th</sup> Annual Cake Auction is Saturday 4/11 in Fort Dodge. For more information on the auction, the services they offer, or needs at the shelter, contact Nicole Rethman. Carren Mosley also shared her role with AmeriCorps and the services she provides through D/SAOC.
- John shared updates for Differential Response and the Iowa Department of Human Services (DHS). He also shared that they are updating their Child Abuse Team (serving a 7 county area). He will be sending around a sheet to get contact information from service providers at future providers meetings. It will be an annual thing that needs to be signed, as it is in need of being updated. For more information on differential response successes or updates, contact John.
- Family and Community Action Team (FCAT) will be partnering with Decat to host a Teen Dating Violence Family Training for Teens, Parents, Providers, and more. Leah is the state Domestic Violence Trainer, and she will be providing the training. It will be held in Webster City or Eagle Grove at the end of March. For more information and marketing materials, contact Joy Thoma. Joy also shared that through the Community Partnerships for Protecting Children (CPPC) Funding there are still funds for Family Team Meetings for non- DHS involved families. Please let her know if you have referrals. Children and Families of Iowa (CFI) continues to offer the YEP Program and Crisis Interventions and Crisis Childcare
- Andrea Harrison shared updates with Decat in Hamilton, Humboldt, Wright (HHW), Calhoun, Pocahontas, and Webster (CPW) Counties. At the April meeting Andrea Harrison will share the details of what Decat is, who makes up their board, what programs are funded, how do people go

about looking into applying for funding, and more! For more information, feel free to contact Andrea. Andrea shared that there are huge needs in our serving area. We all have our specialties, and as we move forward it is great that providers are trying to work more collaboratively. She is pooling a list of who were at the last 4-5 meetings, what topics were discussed, and will talk to the board and decide what topics to reach out to for more information. Current funds are going to support lunch and learns, the community resource directory, The Friday Program, Healthy Living Program at All Cultures Equal, Individual Services, one time programming opportunities, substance abuse counseling services in schools through Community and Family Resources, and Mental Health Services for Pre-K through High School (HHW) through Coleman Counseling.

- 3 Staff from Fort Dodge Housing Shared updates on the merge with MIRHA, Transitional Housing and program, opportunities for families with children and homeless individuals, their quarterly Program Coordinator Committee (PCC) meetings, and bridging the gaps. The next meeting will be on April 8<sup>th</sup> at 12pm. Barb Wollan will be offering Money Smarts at the next meeting. For more information on the plethora of services they offer in their 6 county region, contact Jessica Ashe.
- Transit/MIDAS is finishing their transportation Plan, and 4 pages are human service specific. A survey and draft were distributed for review and feedback was requested. An electronic copy will be sent to Michelle. There will be a Statewide Transportation Summit in May in Marshalltown to look at what needs are to those serve. DOT has special services funding available now. She shared to contact Jay for rides and schedules. Wright County has their own service scheduling (Schedule contacts for Eagle Grove is the city; Clarion is the city, Belmond has their own as well; and Wright County Economic Development covers everything else). MIDAS provides services for Hamilton, Humboldt, Calhoun, Pocahontas and Fort Dodge Transit. Typical hours are 6am-6pm, but can do special hours with advance notice. Please let them know if there are any transportation issues or suggestions. She shared that Jay is willing to explore new routes especially with schools transitioning (i.e. ICCC, open enrollment, and the route to FD). However, it was mentioned that Humboldt has reached max capacity and can't start new routes right now because they are full. For more information, contact Jay.
- Save the date: 4/18/15 in Eagle Grove will be an Autism Speaker Returning. There will be an AM and PM session. More details will be shared closer to the date. For more information on this class, the new Positive Solutions For Families (PSF) Class in Eagle Grove, a Support Group on the 2<sup>nd</sup> Tuesday of the month for Families with children with Special Needs or Intellectual Disabilities, or more information on individual or group programming contact Angela. Angela also briefly shared information on the Take A Break Program. For more information, contact Ann Manz.
- Tiffany Larson shared programming available through the Bee Inspired CAPP Program, including the Right Choice Teen Clinic (RCTC) that is offered every Tuesday from 3-6pm (walk-ins until 5pm) in Clarion. It is held at the Outreach Clinic at Iowa Specialty Hospital, and serves teens ages 13-19 from the tri-county serving area. For more information on the RCTC, the text hotline for teens, the bee inspired website, approachable workshops for adults, and teen programming, contact Tiffany.

### **Important Reminders, Topic Ideas, and Speaker Requests for Future Meetings**

- Consensus from the group is that individuals would like Hawkeye pest Control to present at our April meeting.
- It was also unanimous that attendees would like more information on Decat. Andrea Harrison will put together a brief presentation on the points listed above.
- It was also suggested to touch base with Coleman Counseling to have an update on how the school Mental Health Counseling and the Friday Program Programs are going. It would be great to hear first-hand from them. What it is, what is being done, and feedback.
- The group would like future speaker, especially from Humboldt, on how can partner more within the county. There was a discussion on getting buy-in, sharing provider resources, and hearing from school educators/guidance counselors/at-risk coordinators on what the needs are, and how providers can help provide resources.

- The Community Resource Directory is getting an update! The online version is being updated as individuals send in updates, and a paid intern is assisting in making changes to the printed English version. Tiffany distributed cards with links to the Community Resource Directory. It was requested that providers/agencies look through and make sure all contact information, program details are included. You may also look here <http://www.communitylinksforfamilies.org/> or on the Building Families website. Changes can be sent to [mwalters@co.wright.ia.us](mailto:mwalters@co.wright.ia.us). Please note that there are printed Spanish directories still available.
- A request was made in Humboldt County for some sort of a “cheat sheet” for acronyms in the service-provider world. If anyone has one already created. Please send to [tlarson@co.wright.ia.us](mailto:tlarson@co.wright.ia.us).
- Angela and Tiffany relayed information on the Humboldt Child Care – data is being collected to identify the exact need. If you or the families you work with need child care in the Humboldt area, please contact Alissa Reinholdt at the Humboldt County Development Association, 515-332-2557 or [alissa@humboldtcountyiowa.com](mailto:alissa@humboldtcountyiowa.com).
- Briefly shared that this will be covered-*Purpose and Future of Provider Meetings – Discussion to be held in April. Look for survey through Survey Monkey from Michelle.*

**Meeting Dates:** Shared a reminder of the upcoming Provider Meeting dates and times.

County	Date	Location
Hamilton Only	February 20, 2015	Webster City – ISU Extension
Wright Only	February 23, 2015	Clarion – Pizza Ranch
Tri-County	April 17, 2015	Webster City – ISU Extension

**Networking** – Attendees stayed and networked after the meeting was adjourned at 1pm.

**Wright County Provider Meeting  
February 18, 2014  
Pizza Ranch, Clarion, Iowa**

**Agencies in attendance:** community and Family Resources, Building Families, Community Health Center, ISU Extension, Proteus, IDOT, Upper Des Moines, DSOC, MIDAS Council of Governments.

Community and Family Health Center gave a presentation on Healthcare Insurance.

Proteus gave a presentation on their services.

MIDAS requested those present to complete survey which was passed around in order to help MIDAS gather information on services provided by human service providers and the transportation needs of the provider’s clients for the update to the region’s Passenger Transportation Plan

**Wright County Provider Meeting  
February 23, 2015  
Pizza Ranch, Clarion, Iowa**

**Agencies in attendance:** Building Families, Upper Des Moines, Child Health, Ministerial Association, City of Clarion/Transit, MIDAS Council of Governments, Wright County Transit, Children and Families of Iowa, Wright County Health, Fort Dodge Housing Agency, and Community and Family Resources.

The Ministerial Association gave a brief presentation of their services.

City of Clarion offers public transit for everyone. They provide service to the elderly, school service, etc. Hours are 9:00 am to 4:00 pm and the cost is \$2.50 per ride. For service you can call City Hall or the Transit service number which were provided.

MIDAS had copies of the draft Regional Passenger Transportation Plan available. Helgevold explained that information for this plan came from transportation information provided at these providers meetings, the surveys that human service providers and transit providers completed and needs and projects identified in the past. Helgevold identified the pages the inventory, needs and priorities were on and asked that any comments be received by March 1, 2015. For those who have not yet filled out a survey, surveys were available for the providers to complete.

Wright County transit reported they provide service through the County. Many of the routes transport mentally and physically handicapped individuals. Group trips and other individuals are also provided transportation. Service hours are 8:00 Am to 4:00 pm with some variations. All buses are ADA accessible. . For service you call Wright County Transit and a phone number was provided.

It was noted that the meeting date for the next meeting was changed to April 10, 2015 and will be a Tri-County meeting in Webster City.

### **Hamilton – Humboldt – Wright**

#### **Provider Meeting Minutes**

Friday April 10<sup>th</sup> 11:30-1:00PM @ Hamilton County ISU Extension Office

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**Introductions** – Each agency briefly shared their name, position, and agency representing.

**Guest Presenters:**

Bed Bugs - Candy Fjetland - Hawkeye Pest Control

PBIS - Webster City/NEH School District

Decategorization - Andrea Harrison - Decat Coordinator for HHW

**Announcements/Speedy Updates – 5 minutes each**

- Wilson Brewer Park Activities – Cheryl Patrou
- Tiffany Larson shared programming available through the Bee Inspired CAPP Program, including the Right Choice Teen Clinic (RCTC) that is offered every Tuesday from 3-6pm (walk-ins until 5pm) in Clarion. It is held at the Outreach Clinic at Iowa Specialty Hospital, and serves teens ages 13-19 from the tri-county serving area. For more information on the RCTC, the text hotline for teens, the bee inspired website, approachable workshops for adults, and teen programming, contact Tiffany.
- Save the date: 4/18/15 in Eagle Grove will be and Autism Speaker Returning. There will be an AM and PM session. More details will be shared closer to the date. For more information on this class, the new Positive Solutions For Families (PSF) Class in Eagle Grove, a Support Group on the 2<sup>nd</sup> Tuesday of the month for Families with children with Special Needs or Intellectual Disabilities, or more information on individual or group programming contact Angela. Angela also briefly shared information on the Take A Break Program. For more information, contact Ann Manz.
- New Mail Chimp System – Michelle Walters
- Financial Awareness Information April 18-25.
- RSVP Weight Loss – Becky Koppen.
- MIDAS had copies of the draft Regional Passenger Transportation Plan available. Lentsch explained that information for this plan came from transportation information provided at these providers meetings, the surveys that human service providers and transit providers completed and needs and projects identified in the past. Any comments should be received by April 17, 2015.

**Pocahontas County Interagency Meeting  
July 10, 2014  
St. Peter Lutheran Church, Pocahontas, Iowa**

**Agencies in attendance:** MIDAS, Iowa State Extension, Elderbridge, CFI, Prairie Faith Partners, UDMO, St. Peter Lutheran Church, Linking Families, and New opportunities.

MIDAS discussed the Laurens Transit Service and that transit services are available for congregate meal groups. MIDAS also requested those present to complete survey which was passed around in order to help MIDAS gather information on services provided by human service providers and the transportation needs of the provider's clients for the update to the region's Passenger Transportation Plan

**Pocahontas County Interagency Meeting  
January 8, 2015**

Cancelled due to weather.

**Pocahontas County Interagency Meeting  
April 9, 2015**

**Agencies in attendance:** CSADU, UDMO, ISU Extension, Elderbridge Agency on Aging, CFI, Decat CPW, New Opportunities, IVRS, Child Health Specialty Clinics, CAASA, MIDAS Council of Governments, CFR, Hope-U.M.C.

MIDAS had copies of the draft Regional Passenger Transportation Plan available. Kammerer explained that information for this plan came from transportation information provided at these providers meetings, the surveys that human service providers and transit providers completed and needs and projects identified in the past. Any comments should be received by April 17, 2015.

**Webster County Human Services Meeting  
March 2, 2014  
Fort Dodge Community Foundation and United Way, Fort Dodge, Iowa**

**Agencies in attendance:** Proteus, Webster County Public Health, Trinity, Community and Family Resources, Children and Families, FDCF, Habitat for Humanity, MIDAS, DSOC, YWCA, Webster County Extension, Juvenile Court, Families First, Crisis Intervention, Community Partnership and Boy Scouts.

Upper Des Moines made a presentation on services. UDMO also commented on route wherever and training needed on when and where it runs and people understanding how it works.

DSOC will be having a cake auction at ICCC East Campus.

PROTEUS has a long sleeve shirt drive.

Webster County extension commented on needing service to get special needs students to school that are within the 2 mile range.

**Webster County Human Services Meeting  
January 15, 2015  
Fort Dodge Community Foundation and United Way, Fort Dodge, Iowa**

**Agencies in attendance:** Proteus, Linking Families MIDAS, DSOC, Y Families First, Crisis Intervention, (waiting on list from Web Co).

MIDAS reported that 17 providers survey, which MIDAS was using to gain information on agency services and transportation needs, were returned but only 3 identified their organization which left the rest (for agency services) unusable. A revised survey was handed out and will be e-mailed out in electronic form next week. MIDAS also informed the group that they are in the process of setting up a regional Passenger Transportation Workshop for the spring/summer.

**Webster County Human Services Meeting  
March 19, 2015  
Fort Dodge Community Foundation and United Way, Fort Dodge, Iowa**

**Agencies in attendance:** United Way, DCAT, Unity Point, Berryhill, Opportunity Village, Northwood's Living, Strengthening Families, Webster County Extension, DSCO, Children and Family Services, Rabiner, MIDAS, Fort Dodge Housing, Red Cross, Youth Shelter Care, Crisis Intervention Service, Community Health Center, Iowa Vocational Rehabilitation, Boy Scouts, Foster Grandparents, Fort Dodge Senior High, RSVP, Trinity, Family First Counseling Services, Habitat for Humanity, Fort Dodge Community Foundation, and Community and Family Resources.

Community and Family Resources made a presentation on over the counter drug abuse. MIDAS had copies of the draft Regional Passenger Transportation Plan available. Helgevold explained that information for this plan came from transportation information provided at these providers meetings, the surveys that human service providers and transit providers completed and needs and projects identified in the past. For those who have not yet filled out a survey, surveys were available for the providers to complete.

## 2014 PROVIDERS SURVEY

**TRANSPORTATION NEEDS ASSESSMENT**  
 Human Service Agencies, Local Governments,  
 Health, Education, other Organizations  
 Agency Survey

Please take a moment to help us improve public transportation the Region. When you are done, please return the survey to Shirley Helgevold, MIDAS Council of Governments, 602 1<sup>st</sup> Ave S, Fort Dodge, IA 50501 or e-mail [shelgevold@midascog.net](mailto:shelgevold@midascog.net) or fax to (515)576-7184.

### Your Organization

<p>1. Organization Name: _____                  _____</p> <p>2. Organization Physical Address: _____                  _____</p> <p>3. Please indicate the type(s) of service your organization provides. (Check all that apply)</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Senior services</li> <li><input type="checkbox"/> Medical service</li> <li><input type="checkbox"/> Disability services</li> <li><input type="checkbox"/> Employment services</li> <li><input type="checkbox"/> Counseling</li> <li><input type="checkbox"/> Food and/or clothing</li> <li><input type="checkbox"/> Client transportation</li> <li><input type="checkbox"/> Government services</li> <li><input type="checkbox"/> Housing</li> <li><input type="checkbox"/> Education</li> <li><input type="checkbox"/> Recreation/fitness</li> <li><input type="checkbox"/> Legal services</li> <li><input type="checkbox"/> Economic development</li> <li><input type="checkbox"/> Community development</li> <li><input type="checkbox"/> Religious</li> <li><input type="checkbox"/> Other, please specify: _____</li> </ul>	<p>4. What communities and/or counties does your organization serve?</p> <table style="width: 100%; border: none;"> <tr> <td><input type="checkbox"/> Calhoun</td> <td><input type="checkbox"/> Webster</td> </tr> <tr> <td><input type="checkbox"/> Hamilton</td> <td><input type="checkbox"/> Wright</td> </tr> <tr> <td><input type="checkbox"/> Humboldt</td> <td><input type="checkbox"/> Other _____</td> </tr> <tr> <td><input type="checkbox"/> Pocahontas</td> <td>_____</td> </tr> </table> <p>5. Does your organization provide client transportation in any of the following ways? (Check all that apply)</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> We do not provide transportation. (Please proceed to question #12.)</li> <li><input type="checkbox"/> Operate our own transportation vehicles directly (please list # of vehicles by type).                         <ul style="list-style-type: none"> <li>_____ Van non ADA Accessible</li> <li>_____ Van ADA Accessible</li> <li>_____ Bus non ADA Accessible</li> <li>_____ Buss ADA Accessible</li> <li>_____ Cars</li> </ul> </li> <li><input type="checkbox"/> We contract with transportation provider to serve clients.</li> <li><input type="checkbox"/> Our staff provides client transportation.</li> <li><input type="checkbox"/> Volunteers provide client transportation.</li> <li><input type="checkbox"/> We purchase or subsidize fares (or passes) for clients with local transportation providers. Please indicate which provider(s): _____                          _____                          (Please proceed to question #4.)</li> </ul>	<input type="checkbox"/> Calhoun	<input type="checkbox"/> Webster	<input type="checkbox"/> Hamilton	<input type="checkbox"/> Wright	<input type="checkbox"/> Humboldt	<input type="checkbox"/> Other _____	<input type="checkbox"/> Pocahontas	_____
<input type="checkbox"/> Calhoun	<input type="checkbox"/> Webster								
<input type="checkbox"/> Hamilton	<input type="checkbox"/> Wright								
<input type="checkbox"/> Humboldt	<input type="checkbox"/> Other _____								
<input type="checkbox"/> Pocahontas	_____								

### Your Transportation Services

<p>6. Who are your principle clients (list)                  _____                  _____</p> <p>7. What are your operational hours: _____                  _____</p> <p>8. What are your operating days of the week:                  _____                  _____</p> <p>9. What is your priority call system (e.g. scheduled appointments, disabled, elderly, general public)?                  _____</p> <p>10. What are your service restrictions or limitations:                  _____</p>	<p>11. Who are your drivers?</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Staff</li> <li><input type="checkbox"/> Volunteers</li> <li><input type="checkbox"/> Others (Specify: _____)</li> </ul> <p>12. What is the purpose of the trips:</p> <ul style="list-style-type: none"> <li><input type="checkbox"/> Access our services</li> <li><input type="checkbox"/> Medical Appointments</li> <li><input type="checkbox"/> Meals</li> <li><input type="checkbox"/> Recreation</li> <li><input type="checkbox"/> Employment</li> <li><input type="checkbox"/> Shopping</li> <li><input type="checkbox"/> Other _____</li> </ul> <p>13. What is/are your transportation program funding source(s): _____                  _____                  _____</p>
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**Area Transportation Needs**

<p><b>14. What type(s) of trips do your clients need? (Check all that apply)</b></p> <p><input type="checkbox"/> Shopping</p> <p><input type="checkbox"/> Medical</p> <p><input type="checkbox"/> Family/friend visits</p> <p><input type="checkbox"/> Employment</p> <p><input type="checkbox"/> Social/entertainment</p> <p><input type="checkbox"/> Education</p> <p><input type="checkbox"/> Senior nutrition</p> <p><input type="checkbox"/> Social service appointments</p> <p><input type="checkbox"/> Religious</p> <p><input type="checkbox"/> Other, please specify: _____</p> <p>_____</p> <p>_____</p> <p><b>16. When do your clients need transportation for your services? (Check all that apply)</b></p> <p><input type="checkbox"/> Weekdays, 7:00 AM to 5:00 PM</p> <p><input type="checkbox"/> Weekdays, 5:00 PM to 10:00 PM</p> <p><input type="checkbox"/> Saturday, 7:00 AM to 5:00 PM</p> <p><input type="checkbox"/> Saturday, 5:00 PM to 10:00 PM</p> <p><input type="checkbox"/> Friday/Saturday, after 10:00 PM</p> <p><input type="checkbox"/> Sunday, 7:00 AM to 5:00 PM</p> <p><input type="checkbox"/> Sunday, 5:00 PM to 10:00 PM</p> <p><input type="checkbox"/> Holidays</p> <p><input type="checkbox"/> Other, please specify: _____</p> <p>_____</p> <p>_____</p> <p><b>18. What type of public transportation do your clients need? (Check all that apply)</b></p> <p><input type="checkbox"/> Fixed route scheduled bus service (pick-up at designated bus stops)</p> <p><input type="checkbox"/> Fixed route, deviated service (bus operates regular routes, can go off routes on request)</p> <p><input type="checkbox"/> Curb-to-curb demand response service (call ahead for scheduled pick-up)</p> <p><input type="checkbox"/> Door-to-door demand response (call ahead for scheduled pick-up for elderly or persons with disabilities)</p> <p><input type="checkbox"/> Other, please specify: _____</p> <p>_____</p> <p>_____</p> <p>_____</p>	<p><b>15. Do your clients need medical transportation outside the county?</b></p> <p><input type="checkbox"/> Yes</p> <p><input type="checkbox"/> No</p> <p>If yes, where? _____</p> <p>_____</p> <p><b>How often? (Check all that apply)</b></p> <p><input type="checkbox"/> Daily</p> <p><input type="checkbox"/> Weekly</p> <p><input type="checkbox"/> Monthly</p> <p><input type="checkbox"/> Other, please specify: _____</p> <p>_____</p> <p>_____</p> <p><b>17. What counties in the Region need to improve public transportation services to better serve your clients? (Please rank top three.)</b></p> <p>___ Calhoun</p> <p>___ Hamilton</p> <p>___ Humboldt</p> <p>___ Pocahontas</p> <p>___ Webster</p> <p>___ Wright</p> <p>___ Other _____</p> <p>_____</p> <p>_____</p> <p><b>19. How much should a one-way trip cost within the Region?</b></p> <p><input type="checkbox"/> Less than \$1.00</p> <p><input type="checkbox"/> \$1.00</p> <p><input type="checkbox"/> \$2.00</p> <p><input type="checkbox"/> \$3.00</p> <p><input type="checkbox"/> \$4.00</p> <p><input type="checkbox"/> \$5.00</p> <p><input type="checkbox"/> \$6.00</p> <p><input type="checkbox"/> Other, please specify: _____</p> <p>_____</p> <p>_____</p>
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**Area Service and Needs**

<p>20. Are there unmet public transportation needs in the Region?</p> <p><input type="checkbox"/> Yes</p> <p><input type="checkbox"/> No (If check no proceed to</p> <p>21. If yes, what group(s) have unmet transportation needs? (Check all that apply)</p> <p><input type="checkbox"/> Senior citizens</p> <p><input type="checkbox"/> Persons with disabilities</p> <p><input type="checkbox"/> General public</p> <p><input type="checkbox"/> Students</p> <p><input type="checkbox"/> Low income persons</p> <p><input type="checkbox"/> All of the above</p> <p><input type="checkbox"/> Other, please specify: _____</p> <p>_____</p> <p>_____</p> <p>_____</p>	<p>22. Public transportation in the Region is provided by both public and private providers. Please indicate how current service could be improved. (Check all that apply)</p> <p><input type="checkbox"/> Extend service hours to 8:00 PM</p> <p><input type="checkbox"/> Extend service hours to 9:00 PM</p> <p><input type="checkbox"/> Provide weekend service</p> <p><input type="checkbox"/> Provide service on Holidays</p> <p><input type="checkbox"/> Central dispatch/information source (one phone number to call for a ride, etc.)</p> <p><input type="checkbox"/> Better advertising/marketing</p> <p><input type="checkbox"/> Expanded service outside of town</p> <p><input type="checkbox"/> Accessibility of service</p> <p><input type="checkbox"/> Affordability of service</p> <p><input type="checkbox"/> Better coordination between service providers</p> <p><input type="checkbox"/> Other, please specify: _____</p> <p>_____</p> <p>23. How can these unmet needs be met?</p> <p>_____</p> <p>_____</p> <p>_____</p>
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If you could change one thing about public transportation for your clients, what would it be? Why?

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Organizational Contact for Transportation Providers**

<p>In order to inventory existing transportation providers in the Region, please provide the following verification:</p>	Name:
	Address:
	E-mail:
	Phone:

**Optional (if different from above or your organization doesn't provide transportation services and you are interested in learning more)**

<p>If you would like to be contacted about upcoming public transportation meetings, please provide:</p>	Name:
	E-mail:
	Phone:

*Thank you for your participation!*

# 2015 PROVIDERS SURVEY

## Region V Service Providers Survey

The purpose of this survey is to develop basic information on transportation services currently being provided in Calhoun, Hamilton, Humboldt, Pocahontas, Webster and Wright Counties, identify needed transportation services, and measure interest in coordinating transportation services.

### \*1. Agency Contact Information

<b>Agency Name</b>	<input type="text"/>
<b>Contact Person</b>	<input type="text"/>
<b>Address</b>	<input type="text"/>
<b>Address 2</b>	<input type="text"/>
<b>City / Town</b>	<input type="text"/>
<b>State</b>	<input type="text"/>
<b>ZIP</b>	<input type="text"/>
<b>Email</b>	<input type="text"/>
<b>Phone</b>	<input type="text"/>

### \*2. What counties does your operation serve? (Check all that apply)

<input type="checkbox"/> Boone	<input type="checkbox"/> Greene	<input type="checkbox"/> Franklin
<input type="checkbox"/> Buena Vista	<input type="checkbox"/> Hamilton	<input type="checkbox"/> Pocahontas
<input type="checkbox"/> Calhoun	<input type="checkbox"/> Hancock	<input type="checkbox"/> Sac
<input type="checkbox"/> Carroll	<input type="checkbox"/> Hardin	<input type="checkbox"/> Story
<input type="checkbox"/> Cerro Gordo	<input type="checkbox"/> Humboldt	<input type="checkbox"/> Webster
<input type="checkbox"/> Clay	<input type="checkbox"/> Kossuth	<input type="checkbox"/> Wright
<input type="checkbox"/> Other (please specify)		
<input type="text"/>		

## Region V Service Providers Survey

### \*3. What are the major functions/services of your organization? (Check all that apply)

- |   |   |
|---|---|
| <input type="checkbox"/> Assisted Living/Nursing Home | <input type="checkbox"/> Housing                    |
| <input type="checkbox"/> Childcare                    | <input type="checkbox"/> Human Services             |
| <input type="checkbox"/> Client transportation        | <input type="checkbox"/> Job Training/Job Placement |
| <input type="checkbox"/> Community Development        | <input type="checkbox"/> Legal Services             |
| <input type="checkbox"/> Counseling                   | <input type="checkbox"/> Medical Services           |
| <input type="checkbox"/> Disabled Service             | <input type="checkbox"/> Public Transit             |
| <input type="checkbox"/> Economic Development         | <input type="checkbox"/> Religious Services         |
| <input type="checkbox"/> Education                    | <input type="checkbox"/> Recreation/Social          |
| <input type="checkbox"/> Financial Assistance         | <input type="checkbox"/> Senior Services            |
| <input type="checkbox"/> Food/Clothing                | <input type="checkbox"/> Taxi Services              |
| <input type="checkbox"/> Other (please specify)       |   |

### \*4. Which of the following best describes your situation with regard to transportation?

- We offer direct transportation services.
- We contract with someone else who provides transportation services for us.
- We purchase and distribute transit agency passes for our clients.
- We do not provide transportation services. (Proceed to Question #16)
- We do not currently provide transportation services, but would be potentially interested in providing them in the future. (Proceed to Question #16)
- Other (please specify)

## Region V Service Providers Survey

### \*5. For what purpose does your agency provide transportation? (Check all that apply)

- |   |  |
|---|--|
| <input type="checkbox"/> Adult Daycare          | <input type="checkbox"/> Medical/Dental/Rehabilitation |
| <input type="checkbox"/> Childcare              | <input type="checkbox"/> Meals                         |
| <input type="checkbox"/> Disabled/ADA Compliant | <input type="checkbox"/> School/School events          |
| <input type="checkbox"/> Education/Training     | <input type="checkbox"/> Shopping/Recreation           |
| <input type="checkbox"/> Elderly                | <input type="checkbox"/> Taxi Services                 |
| <input type="checkbox"/> Employment             | <input type="checkbox"/> Transit Dependent             |
| <input type="checkbox"/> Head Start             |  |
| <input type="checkbox"/> Other (please specify) |  |

### \*6. What level of assistance is provided for riders? (Check all that apply)

- Curb to Curb (drivers may assist riders in and out of vehicles)
- Door-to-Door (drivers may assist riders to the entrance of origin/destination)
- Drivers are permitted to assist with packages
- Passengers are permitted to travel with a personal care escort
- No assistance provided
- Other (please specify)

### \*7. What are your organization's transportation eligibility requirements? (Check all that apply)

- |   |  |  |
|---|--|--|
| <input type="checkbox"/> None                   | <input type="checkbox"/> Clients/Residents Only  | <input type="checkbox"/> Medical             |
| <input type="checkbox"/> Age Specific           | <input type="checkbox"/> Disabled/ADA            | <input type="checkbox"/> Senior Clients Only |
| <input type="checkbox"/> Children               | <input type="checkbox"/> Geographic Service Area | <input type="checkbox"/> Veterans Only       |
| <input type="checkbox"/> Church Members         | <input type="checkbox"/> Medicaid                |  |
| <input type="checkbox"/> Other (please specify) |  |  |

## Region V Service Providers Survey

### \*8. Which of the following pertains to your agency? (Check all that apply)

- We own our own vehicles
- We lease our vehicles
- We perform our own vehicle maintenance
- Other (please specify)
- We contract out for vehicle maintenance service
- We have paid drivers
- We have volunteer drivers

### \*9. How many vehicles does your agency own/lease, by type of vehicle that provide transportation services to your clientele? (If none please enter zero)

Car	<input type="text"/>
ADA Accessible Car	<input type="text"/>
Mini-Van	<input type="text"/>
ADA Accessible Mini-Van	<input type="text"/>
Light-Duty Bus	<input type="text"/>
ADA Accessible Light-Duty Bus	<input type="text"/>
Other (Please describe)	<input type="text"/>

### \*10. How many of your agency's vehicles need to be replaced? (If none please enter zero)

Currently need replaced	<input type="text"/>
Need replaced within the next two years	<input type="text"/>
Need replaced within three to five years	<input type="text"/>
Need replaced in 5 years or more	<input type="text"/>

### \*11. During an average week of service, how many one-way rides does your agency provide?

### \*12. What is your agency's basic fare structure for rides?

### \*13. What are the days and hours of operation for your agency's services?

## Region V Service Providers Survey

**\*14. What days and times does your agency provide the most transportation trips?**

**\*15. What source of funding is used to provide transportation? (Check all that apply. If State or Federal funding is selected please list type in "other" section)**

- City Funding
- County Funding
- Donations
- State Funding
- Federal Funding
- Other (please specify)

**16. What types of transportation barriers are experienced by the people your agency serves? (Check all that apply)**

- Aging Related
- Hearing Impairment
- Visual Impairment
- Developmental Disability
- Other (please specify)
- Physical Disability
- Financial Limitations
- Language Barriers
- Remote/Rural Location

**\*17. Based on your experience, what are the barriers to coordinating transportation services with other agencies? (Check all that apply)**

- None
- Federal Regulations
- State Regulations
- Funding
- Other (please specify)
- Liability Issues
- Competition from other providers
- Reluctance of providers to coordinate
- Not enough equipment/staff

## Region V Service Providers Survey

**18. If funding were not an obstacle, what additional transportation services would your agency like to provide?**

**19. What are your organization and/or clients' unmet transportation needs? (Check all that apply)**

- |  |   |
|--|---|
| <input type="checkbox"/> None                                    | <input type="checkbox"/> Getting children to school   |
| <input type="checkbox"/> Accessing social service providers      | <input type="checkbox"/> Getting children to school activities                                |
| <input type="checkbox"/> Attending training or education classes | <input type="checkbox"/> Going to congregate meal sites                                       |
| <input type="checkbox"/> Evening transportation service          | <input type="checkbox"/> Going to doctor/medical appointments                                 |
| <input type="checkbox"/> Weekend and holiday travel              | <input type="checkbox"/> Going to doctor/medical appointments out of town                     |
| <input type="checkbox"/> Visiting friends and family             | <input type="checkbox"/> Going to recreational activities and events                          |
| <input type="checkbox"/> Getting to/from work during the day     | <input type="checkbox"/> Shopping and errands   |
| <input type="checkbox"/> Getting to/from work during the evening | <input type="checkbox"/> Traveling to communities outside their city                          |
| <input type="checkbox"/> Getting to/from work during the weekend | <input type="checkbox"/> Traveling to communities outside their county                        |
| <input type="checkbox"/> Getting children to childcare           | <input type="checkbox"/> Traveling to medical facilities in Des Moines, Fort Dodge, Iowa City |
| <input type="checkbox"/> Other (please specify)                  |   |

**\*20. How could the public transit organization in your area improve their service? (Check all that apply)**

- |   |  |
|---|--|
| <input type="checkbox"/> None                             | <input type="checkbox"/> Provide more service assistance                                   |
| <input type="checkbox"/> Advertise more                   | <input type="checkbox"/> Provide service on holidays                                       |
| <input type="checkbox"/> Extend weekday service hours     | <input type="checkbox"/> Provide weekend service   |
| <input type="checkbox"/> Make service more accessible     | <input type="checkbox"/> Provide service to medical facilities in Des Moines and Iowa City |
| <input type="checkbox"/> Provide county to county service | <input type="checkbox"/> Reduce rates  |
| <input type="checkbox"/> Other (please specify)           |  |

**21. If you could change one thing about public transit what would it be?**

## Region V Service Providers Survey

**22. What additional transportation needs to you anticipate for your agency or community in the next five years?**

**\*23. What areas of transportation service coordination would be of interest to your agency? (Check all that apply)**

- |   |   |
|---|---|
| <input type="checkbox"/> None                                     | <input type="checkbox"/> Participating in a roundtable of service providers |
| <input type="checkbox"/> Contracting to provide/purchase services | <input type="checkbox"/> Pooling financial resources                        |
| <input type="checkbox"/> Cooperatively purchasing vehicles        | <input type="checkbox"/> Renting/Leasing vehicles from other agencies       |
| <input type="checkbox"/> Joint driver training program            | <input type="checkbox"/> Sharing vehicles with other agencies               |
| <input type="checkbox"/> Other (please specify)                   |   |

**Thank you** for completing our survey! Your responses will be utilized in the development of the Passenger Transportation Plan (PTP) for the MIDAS region. Visit [www.midascog.net](http://www.midascog.net) to see completed PTP.

## MIDAS Executive Board Meeting of

22 April, 2015

Chairperson Singer called the meeting to order at 5:00 P.M.

A quorum consisted of: Sweedler, Ives, List, Peters, Davis, Watne, Waltzing, Reinholdt, Jensen, Hansen, Jacobs, Reeck, Singer, and Halsted.

Motion by Jensen, second by Reeck, to approve the agenda with the addition of item 4.a.iv., Approve Inter City Bus Marketing agreement. Ayes, all.

Motion by Watne, second by Reinholdt, to approve minutes of March 25th Executive Board meeting. Ayes, all.

Motion by Hansen, second by Waltzing, to approve the consent agenda: Accept and place on file March Financial Statements; and Approve March payables. Ayes, all.

Motion by Jacobs, second by Halsted, to recommend City of Fort Dodge approval of FY 16 Dart Consolidated Transit Application. Ayes, all.

Motion by Watne, second by Peters, to approve FY 16 RTA Consolidated Transit Application. Ayes, all.

Motion by Hansen, second by Jensen, to approve the Public Transit Infrastructure Grant for a Humboldt transit facility. Ayes, all.

Motion by List, second by Reinholdt, to approve CY 16 IDOT Inter City Bus Marketing contract.

Motion by Ives, second by Reinholdt, to approve the Region V 2016-2020 Passenger Transportation Plan. Ayes, all.

Motion by Peters, second by Jensen, to accept EDA Planning Grant Amendment 05-83-05336-02. Ayes, all.

Motion by Watne, second by List, to authorize Weldon to sign credit card application and upon acceptance, sign contract. Ayes, all.

Motion by Hansen, second by Sweedler, to certify compliance with RLF plan, rules, and regulations. Ayes, all.

Motion by Jensen, second by Peters, to approve FY 16 Budget with step increases proposed plus a step increase for the Director. Ayes, all.

Next meeting set for May 27th, 2015, at the Northwest Bank Building.

Motion to adjourn by Sweedler, second by Reeck. Ayes, all.

Respectfully submitted for Secretary Lee Ann Waltzing by staff member Cliff Weldon.